

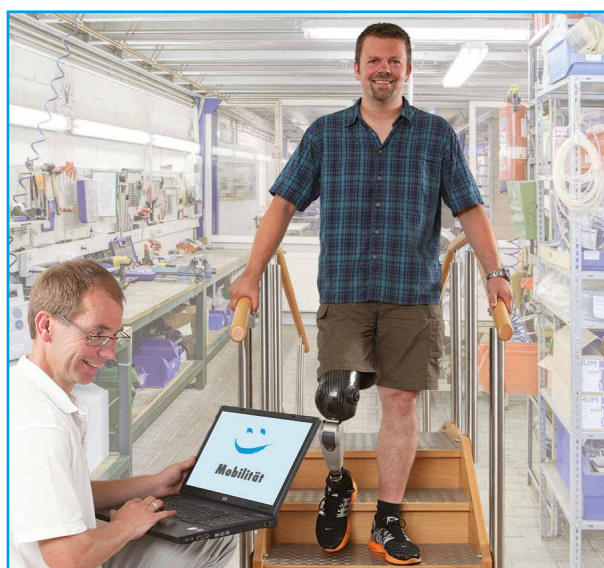
Experience accessible
Düsseldorf



City without limits

Düsseldorf
Live close Feel free





Remember the Smiley when physical limitations or medical complaints lead to a situation in which aids are required for coping with day-to-day life or when a loved one becomes in need of care. With a large range of different products, we improve quality of life. High-performance service and competent counselling ensure a barrier-free and autonomous life.



reha team West
We Provide Help

Niederrheinstraße 179 (Lohausen)
In der Steele 25 - 45 (Hassels)

Switchboard number 0 800 / 009 14 20 · www.rtwest.de

Your strong team of specialists

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You are very welcome!

Explore Düsseldorf without barriers

Making Düsseldorf, the state capital, accessible to all is a key aim of Visit Düsseldorf. Working with the Travel for All certification scheme, we are reviewing a wide range of venues and experiences. The information provided here is supplied by our partners, unless otherwise stated.

This brochure showcases only a selection of accessible offerings in the city and is not intended to be exhaustive.

More information can be found at
www.visitduesseldorf.de.

We look forward to welcoming you!
Your Visit Düsseldorf

Notes on the accessible offerings in this brochure

The symbols used are intended as a visual guide. They do not imply any assessment of quality, nor that accessibility meets the standards of the German Institute for Standardization or other bodies. Symbols next to the descriptions of each establishment point you to additional accessibility information that may be relevant to your needs. Clearance refers to

the amount of space in cm (width x depth) next to the object (e.g. a toilet). The terms “right” and “left” refer to the direction when looking at the object.

Under “Public transport” you will find the nearest accessible stop, including how far it is from your destination.



People with restricted mobility



People who are blind



People with learning disabilities



Wheelchair users



People with impaired hearing



Senior citizens



People with visual impairments



People who are deaf



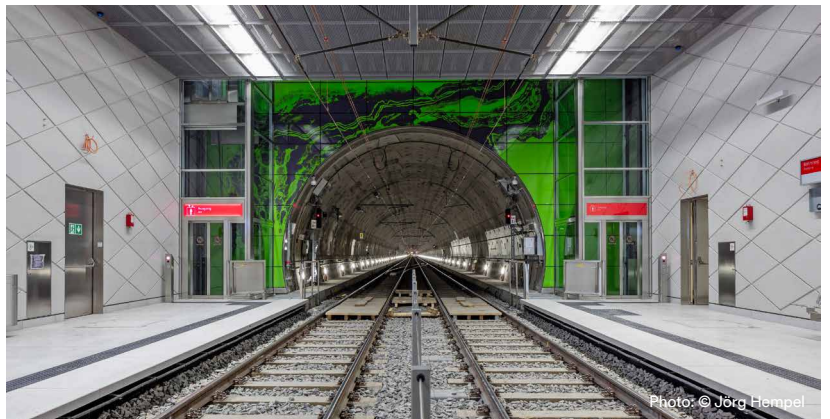
Families



All paths lead to Düsseldorf

Getting here

Thanks to its location in the heart of Europe, Düsseldorf can be reached easily by air, land and water. It is just a short trip from the airport's two train stations to the city centre, there are good links to rail and road networks, and the cruise ships and other passenger boats on the Rhine take you right into the heart of the state capital.





Düsseldorf main station (Hauptbahnhof)



With around 1,200 local, regional and intercity trains every day, Düsseldorf is very well connected. The main train station offers step-free access throughout. The concourse and the platforms feature tactile paving.

The first port of call for assistance is the DB information office at the entrance on Konrad-Adenauer-Platz. It has an induction loop for people with impaired hearing and is open around the clock. The DB travel centre is step-free throughout, and has a barrier-free queuing system, tactile paving and an accessible counter.

Bahnhofsmmission offers refuge, support and assistance, including for children travelling alone, and is located between platforms 12 and 13.

Accessible parking on Bertha-von-Suttner-Platz

Three parking bays (access only via Ludwig-Erhard-Allee)

Accessible toilet

Between platforms 12 and 13

DB lifts

Between each platform and Nordtunnel

Lift to U-Bahn

On both sides of the concourse between staircases 7 and 9 (by the travel centre)

Assisted boarding

On all platforms

Important contact details

Your arrival and departure with Deutsche Bahn:

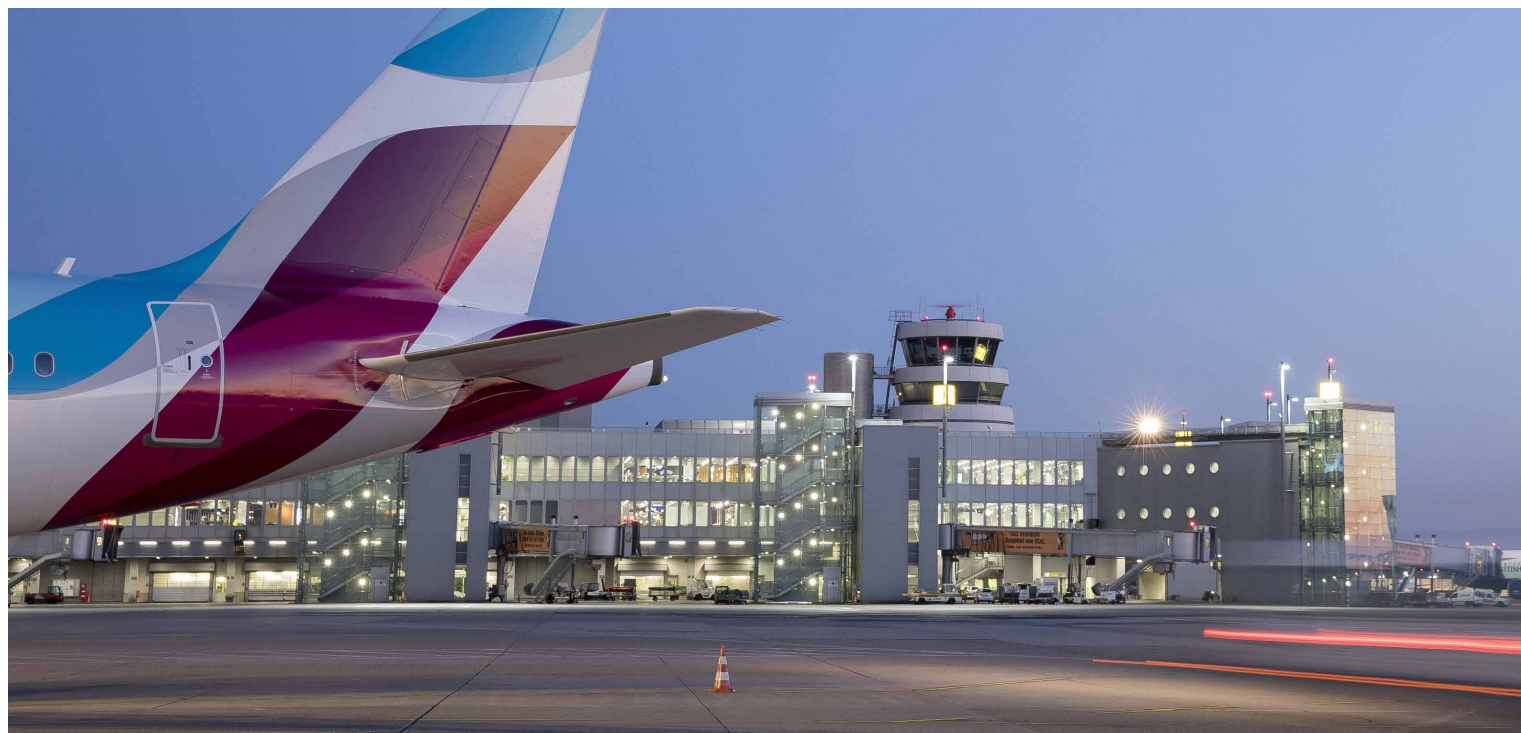
Deutsche Bahn mobility service, 0049 30 6521 2888*
Opening times:
Monday to Friday
from 6am–10pm; Saturday,
Sunday and German national
holidays from 8am–8pm
* €0.20 per call from German
landlines, max. €0.60 per call
from German mobile networks;
costs for calls from abroad vary
depending on the provider.

[www.bahn.de/service/
individuelle-reise/barrierefrei](http://www.bahn.de/service/individuelle-reise/barrierefrei)

You can also book assisted
boarding online.
www.bahn.de/barrierefrei
msz@deutschebahn.com

Customers who are deaf
can also send their queries
by email to
deaf-msz@deutschebahn.com.

Düsseldorf Airport



Book ahead

Any special assistance requirements must be booked in advance with the airline to ensure the help you need is in place when you get there.

Arrival by car and parking

Free parking is available in the TERMINAL and LANGZEIT (long-term) areas (except bays P11 and P12, and the parking for first class) with the EU parking card for people with disabilities. The parking bays feature call boxes for people who need immediate assistance.

The airport recommends that people with restricted mobility use the accessible parking in the P1 car park under the terminal, or the multistorey car parks P2 and P3.

Arriving by taxi

There are call boxes at entrances 1, 2, 11 and 12 for travellers requiring assistance once they have got out of the taxi.

Arriving by S-Bahn or train

S-Bahn line no. 11 stops at Düsseldorf Flughafen Terminal station. The arrival and departure areas are easily reached from here. Contact the DB mobility service for assistance with getting on and off.

The “SkyTrain” shuttle takes you from Düsseldorf Flughafen station to the terminal. Call boxes are installed in the train stations and bus stops.

Porter service

The porter service will carry your luggage for you inside and outside of the airport building.

Transfer from home to check-in

Airport transfer companies offer a comprehensive transport and assistance service. This includes handling your check-in the evening before on request. Not all flights and airlines allow check-ins the evening before.

Airport building

The departure areas, main arrivals area and Düsseldorf Flughafen train station are fully accessible to wheelchair users and people with limited mobility. The restaurants, toilets and baby changing facilities all offer wheelchair access. Wheelchairs can be borrowed free of charge.

Accessible toilets

The airport building has several accessible toilets.



Boarding

All passenger boarding bridges have lifts. A mobile lift is available if the plane is parked away from the terminal building. The disability services provider has scissor lifts, wheelchair-friendly vehicles and modern wheelchairs.

Information for people with impaired hearing

Airport information counters have portable soundshuttle hearing induction loops. To receive the signal, switch your hearing aid to the "T" or "MT" position. Many members of the airport information staff are specially trained to assist people with impaired hearing.



Important contacts

Main contacts at Düsseldorf Airport

Phone 0049 211 42 10, www.dus.com

Taxi Düsseldorf

Phone 0049 211 33 333

NRW-Shuttle (transfer)

Phone 0049 211 421 7762

Airport parking

Phone 0049 211 421 55 500

Travelling to Düsseldorf by bus or train



Rheinbahn runs an extensive public transport network in Düsseldorf and the surrounding region. The network consists of 18 light railway and tram lines and around 50 bus routes. It has been tailored specifically to the needs of travellers with limited mobility.

Detailed information about routes and stops can be found in the Rheinbahnplan map. The map is enclosed with this brochure.

Please note that there may be changes due to building work.

For the latest information on timetables, delays and maintenance work, visit www.rheinbahn.com

Timetable information service

Phone 0049 800 650 40 30
(free from all German networks)

U-Bahn

Düsseldorf's U-Bahn network runs both underground and overground.

The U-Bahn carriages have movable steps, and many stops have raised platforms to provide level access.

This is always the case underground. Unfortunately, it is not possible to build raised platforms at every overground stop. Rheinbahn and the city of Düsseldorf are investing a lot of money to progressively increase the number of raised platforms.

The distance between the carriage and the edge of raised platforms is no more than 8 cm. Underground stations with lifts and overground stations with raised platforms are marked on the Rheinbahnplan map. For the latest information about step-free boarding, visit www.rheinbahn.com

To make getting on and off as easy as possible, please use the door with the blinking yellow light and the relevant symbols. It can be found in the middle of the train.





Tram

Rheinbahn trams have a low-floor design. Wheelchair users are advised to use the door at the front with the wheelchair symbol on the button. There is room for wheelchairs opposite this door. The stop request button can be reached easily. The low-floor trams stop at some tram stops where the height to get on is less than 8 cm.

At other stops, that height can be anywhere between 8 cm and 12 cm. The distance between the carriage and the platform at these stops is generally less than 8 cm.

Bus

All Rheinbahn buses have a low floor and no steps, and can be lowered closer to the curb to make access easier. Rheinbahn buses have space for wheelchairs to the right of, or opposite, the second set of doors. The low-floor buses stop at some bus stops where the height to the curb is less than 6 cm. However, at some stops that height can reach up to 12 cm.

The majority of buses have a folding ramp. These buses are marked with symbols on their front.



Services for visually impaired travellers

The next stop is audibly announced on all Rheinbahn vehicles. Many stops feature tactile, ridged and black and white paving to guide visually impaired people.

Many underground and some overground stops feature information in Braille about the direction of travel at the start of the handrail to the platforms. A ring on the handrail that can be clearly felt indicates a change in the sequence of steps. The markings assume that you keep to the right. Rheinbahn also provides audible travel information at some stops. Simply press the button to hear when the next train or bus leaves.



Assistance for travellers with limited mobility

There is an assistance service for bus and train travellers who require support. The assistant will collect the traveller from their home, help them at the ticket machine and with boarding, and accompany them for the whole journey. This service is available on all Rheinbahn routes throughout Düsseldorf. The service is also free, only a valid ticket is required.

Contact details

The Rheinbahn assistance service does not replace the municipal accessible transport and stair climbing services. Travellers must generally be able to travel by bus or train.

This service is available on weekdays between 8am and 6.30pm.

Booking

No later than the day before.
Phone 0049 211 58 23 456.

Parking



Accessible parking bays may only be used with a valid disabled parking permit.

Accessible parking options are marked on the city map on page 11.

Symbols



Public accessible parking lot



Multistorey car park



Underground car park



Parking lot



Multistorey car park

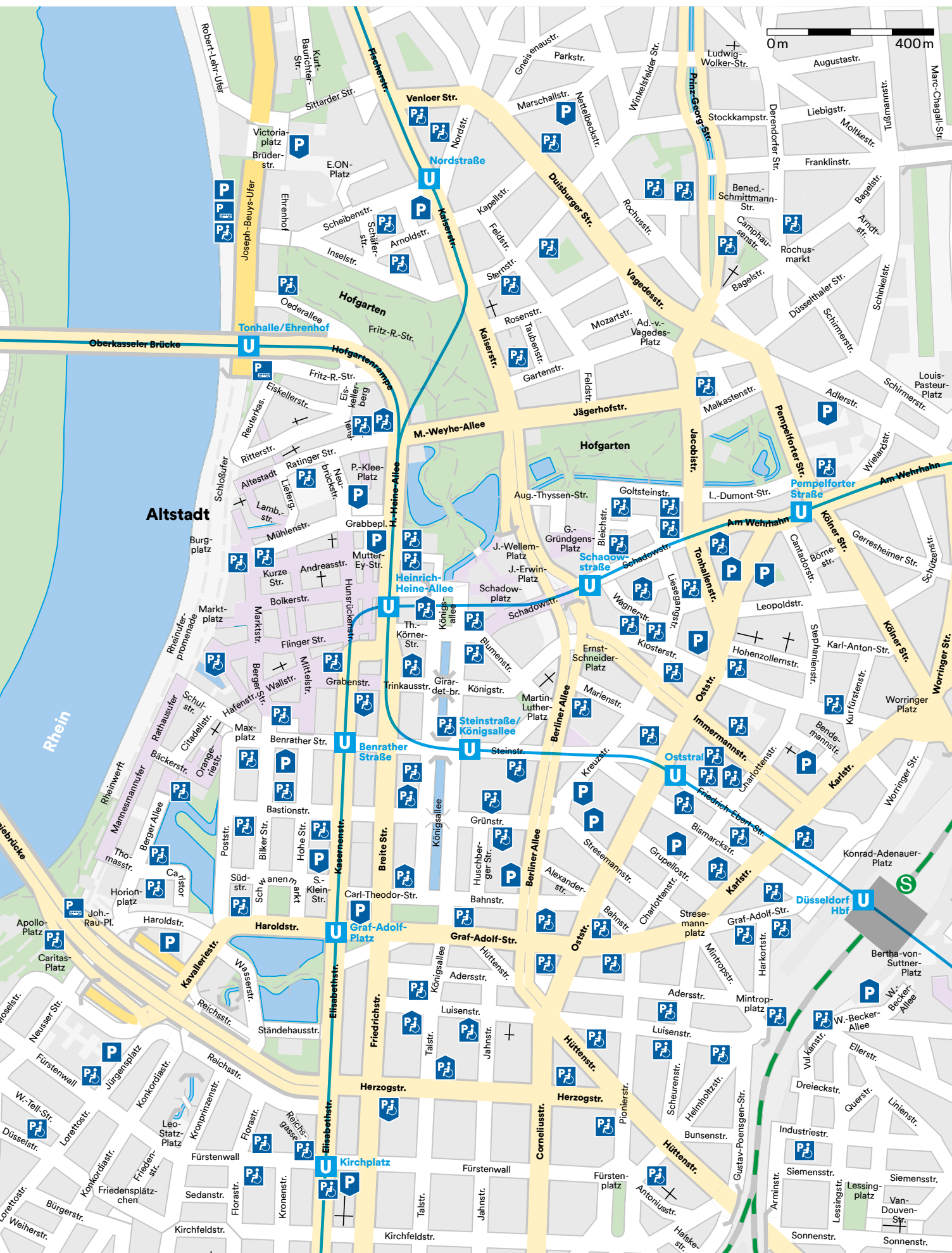


Underground car park



Bus/coach parking





City map

and surrounding area

Details about the coloured squares on the city map can be found in the relevant chapters.

 **Places of interest**
Page 30


 **Museums**
Page 34

 **Stages and theatres**
Page 44


 **Microbreweries**
Page 50

 **Churches**
Page 60


Parking
Page 10

 Tourist Information

 HopOn HopOff guided tours


 Pleasure boats


 Tactile city map

 Pedestrian area


 U-Bahn

 S-Bahn


 Main station
(Hauptbahnhof Hbf)

 Long-distance bus stop

 Airport

 Düsseldorf Exhibition Centre

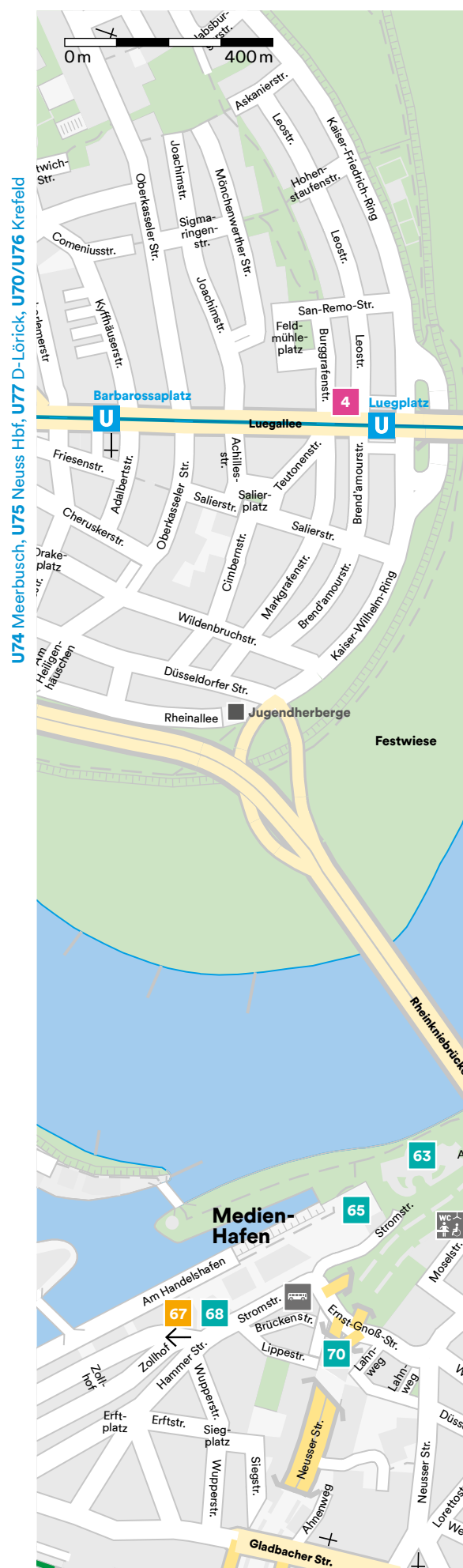
 Police

 Public accessible toilet

 Toilet for all

 Department store

 Shopping centre



U78 MERKUR SPIEL-ARENA/Messe Nord, U79 Duisburg



U71 D-Benrath, U72 D-Volmerswerth, U73 D-Universität Ost, U83 D-Benrath

U71 D-Mörsenbroich, U72 Ratingen Mitte, U73 D-Gerresheim S, U83 D-Gerresheim, Krankenhaus

U74 D-Holthausen, U75 D-Eller, U76 Hbf/Handelszentrum, U77 D-Holthausen, U79 D-Universität Ost

Tactile city maps

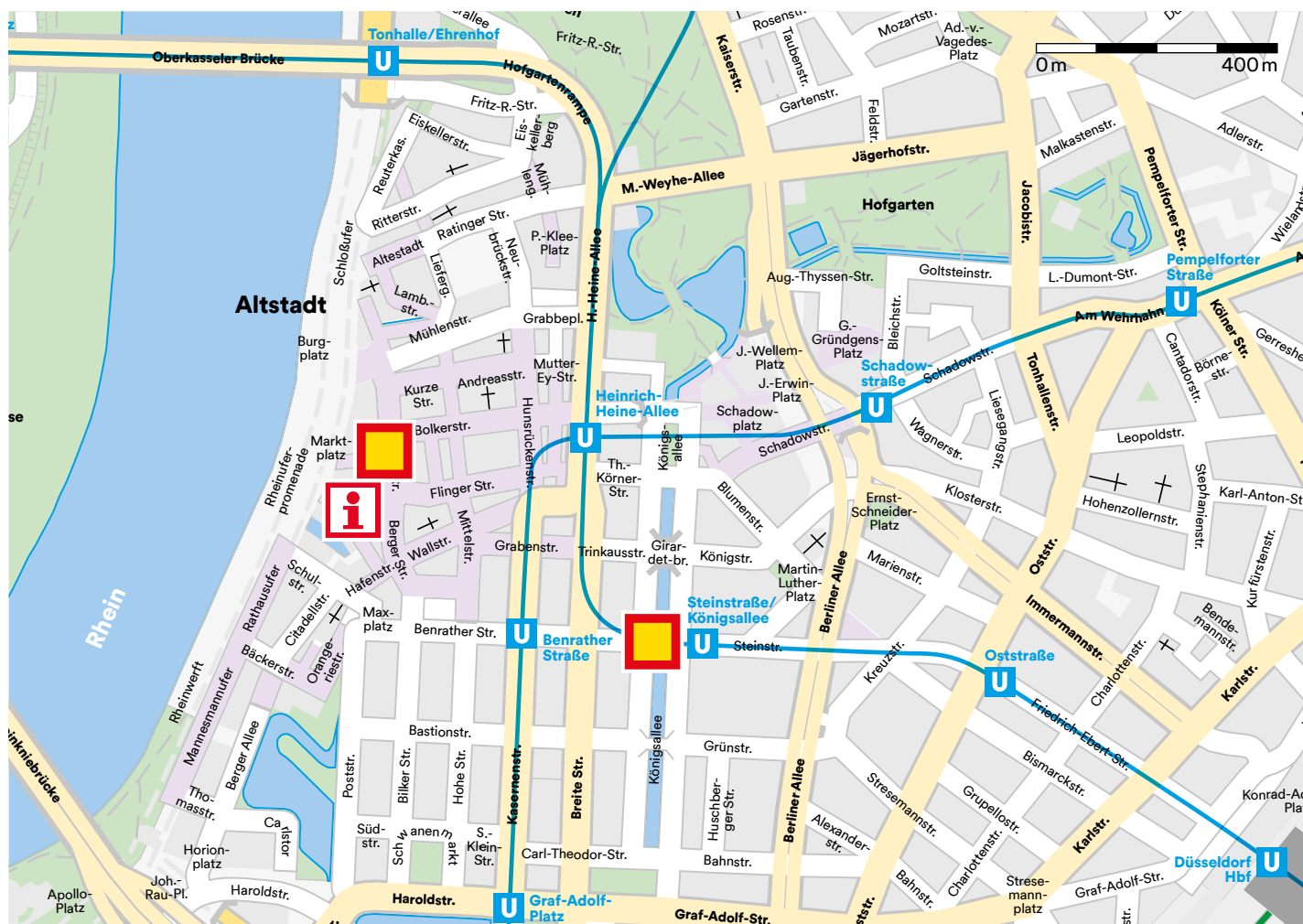
Königsallee

On the Königsallee bridge
Königsallee/Steinstraße



City hall

Marktplatz 2



Tourist Information

- Information
- Guided tours, sightseeing bus tours, boat tours
- Tickets
- DüsseldorfCard
- Art:card
- Souvenirs

Eurokey

Available at the Tourist Information Office with a deposit

Accessibility information

- The Tourist Information Office is step-free throughout
- Some of the counters are low and wheelchair-accessible
- There is a guidance system at floor level

Tourist Information Altstadt (Old Town)

Rheinstraße 3
40213 Düsseldorf
Phone 0049 211 17 202-840

Opening hours

Mon–Sun 10am–6pm

Public transport

Heinrich-Heine-Allee
(450 m)

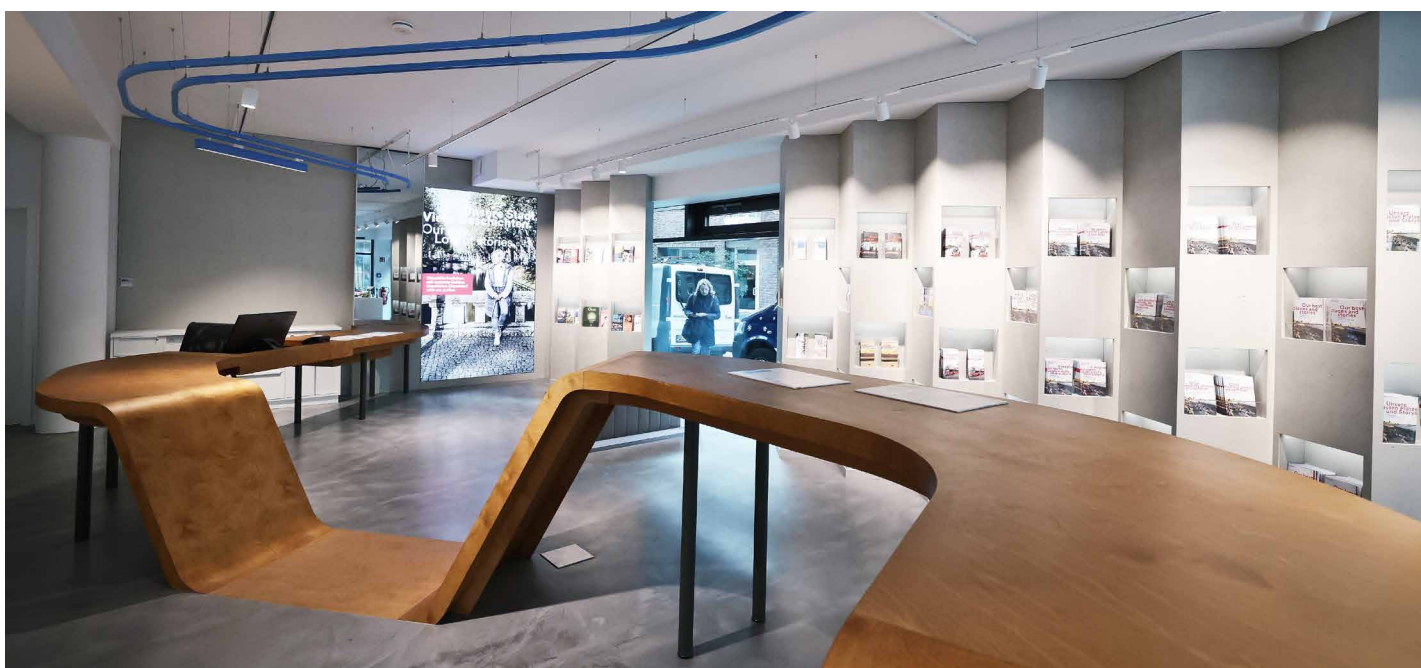


Accessibility information

- Door width: 165 cm
- Counter height: 72 cm

Nearest accessible parking
Burgplatz

Nearest accessible toilet
Burgplatz









Sweet dreams!

Hotels



The following pages feature a selection of hotels in a range of categories that cater to the needs of people with disabilities. Some have had their accessibility assessed by experts from the National Coordination Board for Tourism for All (NatKo). These hotels feature the NatKo logo. The number represents the year in which the assessment took place. You can find the location of the hotels on the map on page 26.

13 Courtyard by Marriott Düsseldorf Hafen

Speditionstraße 11
40221 Düsseldorf
Phone 0049 211 49 390
reservations@
cy-duesseldorfhafen.com
www.marriott.com/dushf

Public transport
Speditionstraße (100 m)

Facilities
Bar, restaurant



The Courtyard by Marriott in the heart of the trendy MedienHafen has lovely views of the harbour.

Düsseldorf's Altstadt (Old Town) can be reached by wheelchair along the Rhine embankment promenade. The hotel has 139 rooms, two of which are suitable for wheelchair users.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the right: 90 cm x 150 cm
- Clearance in the shower: 150 cm x 120 cm
- Lift: 160 cm x 140 cm
- Two accessible parking bays in the underground car park, height restriction: 190 cm
- Step-free access throughout



5 Hotel am Spichernplatz ★★★

Ulmenstraße 68
40476 Düsseldorf
Phone 0049 211 48 470
info@hotelsp.de
www.hotelsp.de

Public transport
Spichernplatz,
in front of the hotel

Facilities
Bar, restaurant



Hotel am Spichernplatz is a new, affordable and informal hotel. It has 75 rooms and lies in the vibrant district of Derendorf, close to the city centre, the main train station and the airport.

The fully accessible hotel has four rooms suitable for people with disabilities.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the right: 100 cm x 120 cm
- Clearance in shower: 120 cm x 120 cm, limited usability due to glass partition
- Lift: 150 cm x 150 cm
- Accessible parking bays in the underground car park
- Induction hearing loop
- Step-free access throughout



1 Hotel MutterHaus Düsseldorf

Geschwister-Aufricht-Straße 1
(formerly Alte Landstraße 179)
40489 Düsseldorf
Phone 0049 211 61 72 70
info@hotel-mutterhaus.de
www.hotel-mutterhaus.de

Public transport
Klemensplatz (400 m)

Facilities
Bar, restaurant,
self-service lounge



Hotel MutterHaus in the north of Düsseldorf nestles in an old park in the historical district of Kaiserswerth.

It has 55 rooms, two of which are suitable for wheelchair users. Further details can be found on the website.

Catering for groups on request.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance next to the toilet: 70 cm x 180 cm
- Clearance in shower: 90 cm x 90 cm, limited by low shower tray
- Lift: 140 cm x 140 cm
- Two accessible parking bays in front of the side entrance
- Step-free access throughout



12 Hyatt Regency Düsseldorf

Speditionstraße 19
40221 Düsseldorf
Phone 0049 211 9134 12 34
dusseldorf.regency@hyatt.com
https://www.hyatt.com/de-DE/hotel/germany/hyatt-regency-dusseldorf/dusse

Public transport
Speditionstraße (100 m)

Facilities
Bar, restaurant, spa suite



The Hyatt Regency Düsseldorf is an elegant hotel for business and leisure travellers close to the MedienHafen. It is located on a headland with amazing views of Düsseldorf's skyline.

The hotel has three rooms equipped for people with disabilities.

Accessibility information

- Minimum door width: 86.5 cm
- Toilet accessible from both sides. Clearance on the right: 93 cm x 180 cm, clearance on the left: 160 cm x 180 cm
- Clearance in the shower: 98 cm x 157 cm
- Lift: 108 cm x 209 cm
- 4 accessible parking bays in the underground car park, height restriction: 210 cm



8 Hotel Kö59

Königsallee 59
40215 Düsseldorf
Phone 0049 211 82 850
info.koe59@
hommage-hotels.com
www.hommage-hotels.com/
hotel-koe59-duesseldorf

Public transport

Steinstraße/Königsallee
(500 m)
Graf-Adolf-Platz (350 m)

Facilities

Bar, restaurant, atrium, lounge



The lifestyle and business hotel Kö59 is located on Königsallee, a popular shopping street close to Düsseldorf's sights.

The hotel has 287 rooms, of which one is suitable for wheelchair users and can be connected to a neighbouring room.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the right: 120 cm x 120 cm
- Clearance in the shower: 110 cm x 150 cm
- Lift: 120 cm x 140 cm
- Accessible parking bays in the underground car park, height restriction: 200 cm
- Wheelchairs
- Step-free access throughout



7 Youth hostel (DJH Düsseldorf City-Hostel)

Düsseldorfer Straße 1
40545 Düsseldorf
Phone 0049 211 55 73 10
duesseldorf@jugendherberge.de
www.duesseldorf.
jugendherberge.de

Public transport

Jugendherberge
(right in front of the building)

Facilities

Bar, restaurant, outdoor terrace, disco, laundry room, table tennis room



The youth hostel in the district of Oberkassel was completed in 2008. It is located close to the Rheinwiesen, a green area with views of the Altstadt (Old Town) and MedienHafen.

All 96 rooms have a shower and toilet. There are six twin rooms and one four-bed room for wheelchair users.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side
- Clearance next to the toilet in twin rooms: 157 cm x 173 cm
- Clearance on the left of the toilet in four-bed room: 160 cm x 310 cm
- Clearance in the shower: 100 cm x 134 cm, door width: 94 cm
- Lift: 110 cm x 210 cm
- One accessible parking bay in the underground car park, height restriction: 205 cm
- Step-free access throughout



10 Leonardo Hotel Düsseldorf City Center ★★★★

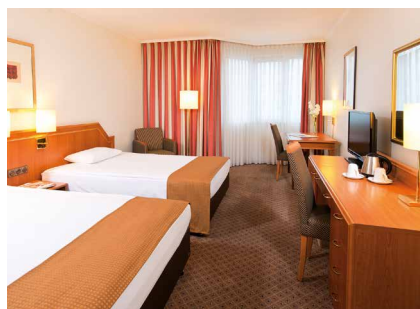
Ludwig-Erhard-Allee 3
40227 Düsseldorf
Phone 0049 211 77 710
info.duesseldorfcitycenter@leonardo-hotels.com
www.leonardo-hotels.com

Public transport

Düsseldorf Hauptbahnhof/
main station (200 m)

Facilities

Bar, restaurant, spa suite and gym



The Leonardo Hotel Düsseldorf City Center is located close to Düsseldorf's main train station in the heart of the city. The four-star hotel has 134 modern rooms, a large spa suite and a fitness area.

Accessibility information

- Step-free access throughout
- Underground car park with two accessible parking bays. Entrance to the hotel via a driveway with a maximum incline of 19 per cent over a length of around 20 m
- Two accessible parking bays opposite the hotel
- Public accessible toilet on the first floor, clearance on the left of the toilet: 84 cm
- Lift: 153 cm x 132 cm, door width: 89 cm
- One fully accessible room on the second floor (room 201), clearance on the left of the bed: 264 cm, on the right: 42 cm
- Clearance in the toilet right: 83 cm, left: 13 cm, toilet bowl depth from wall: 55 cm
- Guide and assistance dogs allowed



11 Leonardo Royal Hotel Düsseldorf Königsallee ★★★★+

Graf-Adolf-Platz 8–10
40213 Düsseldorf
Phone 0049 211 38 480
info.royalduesseldorf@leonardo-hotels.com
www.leonardo-hotels.com

Public transport

Graf-Adolf-Platz (100 m)

Facilities

Bar, restaurant, sauna and gym



The hotel is located in the heart of Düsseldorf, close to Königsallee.

Of the 253 well-appointed rooms, two are equipped for wheelchair users and guests with limited mobility. Both rooms can be connected to the neighbouring room.

A special acoustic system is available for people with impaired hearing.

Accessibility information

- Minimum door width: 89 cm
- Toilet accessible from one side, clearance (some of which is in the shower) to the left: 140 cm x 120 cm
- Clearance in the shower: 140 cm x 160 cm
- Lift: 102 cm x 135 cm, door width: 89 cm
- Four accessible parking bays in two underground car parks, height restriction: 180 cm/200 cm
- Acoustic assistance system
- Step-free access throughout



3 Maritim Hotel Düsseldorf

Maritim-Platz 1
40474 Düsseldorf
Phone 0049 211 520 90
info.dus@maritim.de
www.maritim.de/de/hotels/
deutschland/hotel-duesseldorf

Public transport

D-Flughafen Terminal (250 m)

Facilities

Bar, restaurant



The hotel has 533 rooms and 33 meeting rooms, and is located close to the airport. Düsseldorf Messe is also not far away. There are six rooms for people with restricted mobility or wheelchair users. There is also a flashing alarm for people who are deaf.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the right of the toilet:
120 cm x 120 cm
- Clearance in the shower:
140 cm x 150 cm
- Lift: 120 cm x 200 cm
- Accessible parking bays in the underground car park, height restriction: 200 cm
- Step-free access throughout



9 Motel One Düsseldorf- Hauptbahnhof

Immermannstraße 54
40210 Düsseldorf
Tel. 0211 30 20 570
duesseldorf-hauptbahnhof@
motel-one.com
www.motel-one.com

Public transport

Düsseldorf Hauptbahnhof/
main station (200 m)

Facilities

Bar



Great central location, great design and great service close to Düsseldorf's main train station. The connection to public transport could not be better.

Accessibility information

- Step-free access throughout
- Lift entrance width: 90 cm, cabin size: 108 cm wide x 210 cm deep
- Accessible toilet for hotel guests in the basement. Clearance left: 107 cm, right: 60.5 cm, toilet bowl depth from wall: 71.5 cm
- Underground car park with two accessible parking bays
- Seven fully accessible rooms with own bathroom
- Guide and assistance dogs allowed



2 Sheraton Düsseldorf Airport Hotel ★★★★★

Terminal Ring 4
40474 Düsseldorf
Phone 0049 211 41 730
info@sheratonduesseldorf.com
www.sheratonduesseldorf.com

Public transport

D-Flughafen Terminal
(beneath the hotel)

Facilities

Bar, restaurant, summer terrace
(accessible/ramp)



The Sheraton Düsseldorf Airport Hotel is located directly next to Düsseldorf Airport and has good transport links. There is a stop on the S11 S-Bahn line beneath the hotel.

The hotel has two double rooms for wheelchair users and an induction loop in reception for people with hearing aids. The rooms also feature a portable lighting system.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the right: 100 cm x 120 cm
- Clearance in shower: 120 cm x 120 cm, usability limited by glass partition
- Lift: 140 cm x 140 cm
- Accessible parking in multistorey car park
- Induction hearing loop
- Step-free access throughout



6 Sporthotel Borussia Düsseldorf

Ernst-Poensgen-Allee 58
40629 Düsseldorf
Phone 0049 211 99 17 910
sporthotel@borussia-duesseldorf.com
www.sporthotel-duesseldorf.com

Public transport

Graf-Recke-Straße (500 m)
Grafenberger Allee (500 m)

Facilities

Outdoor terrace



Situated in a picturesque location close to Grafenberg Forest, the hotel has 32 rooms, three of which are suitable for wheelchair users.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the right: 100 cm x 100 cm
- Clearance in the shower: 100 cm x 100 cm, no grab handles in the bathrooms
- One accessible parking bay
- Step-free access throughout
- Mirrors cannot be lowered



4

Tulip Inn Düsseldorf Arena

★★★

Arena-Straße 3
40474 Düsseldorf
Phone 0049 211 30 27 50
info@
tulipinnduesseldorfarena.com
tulipinndusarena.com

Public transport
MERKUR SPIEL-ARENA/
Messe Nord (200 m)

Facilities
Bar, restaurant



The Tulip Inn in the north of Düsseldorf is part of Arena Düsseldorf and located directly on the grounds of the exhibition centre, just two minutes from the northern entrance. The Rhine is also close by.

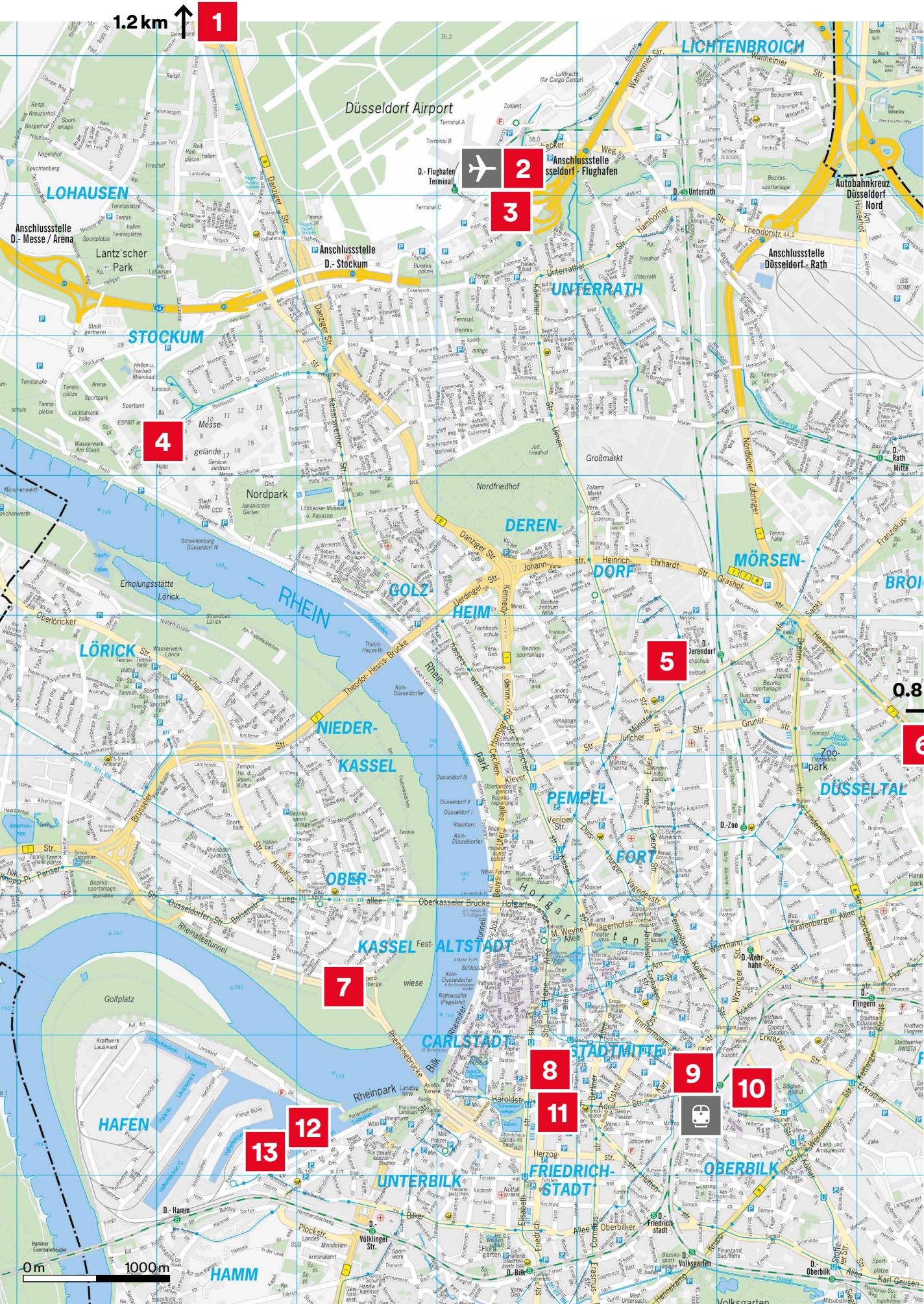
The hotel has 288 rooms, three of which are equipped for wheelchair users.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from one side, clearance on the left: 85 cm x 130 cm
- Clearance in the shower: 130 cm x 130 cm
- Lift: 160 cm x 160 cm
- Three accessible parking bays in the underground car park, height restriction: 195 cm
- Two accessible parking bays in front of the building
- Step-free access throughout



Hotels



DüsseldorfCard

Düsseldorf
Live close Feel free



**Free ride on public transport
in Düsseldorf**

**Discounts of up to 100 % on around
60 offers, such as guided city tours,
museums, souvenirs and much more**

www.duesseldorfcard.de

Visit
Düsseldorf
düsseldorf



from **€13.90***

Publisher
Düsseldorf Tourismus GmbH, Benrather Str. 9, 40213 Düsseldorf

* 24-hour ticket single



By land and water

Guided tours and boat tours

Düsseldorf is famous for its hospitality and zest for life. Discover the state capital with your companion or carer on our accessible guided tours.

To book an accessible guided tour of the city, please contact the team at Visit Düsseldorf:

willkommen@visitduesseldorf.de
Phone 0049 211 17 202-854

Boat tours in Düsseldorf

A boat tour on the Rhine with views of the MedienHafen, the state parliament and the Altstadt (Old Town) is a memorable experience. How accessible it is will depend on the water level and the boat. For further information, please contact the operators directly:

KD Ticket Office Düsseldorf
 kd-duesseldorf@k-d.com
 Phone 0049 211 32 39 263

Weisse Flotte Düsseldorf
 info@w-flotte.de
 Phone 0049 211 30 86 72



Photo: Copyright KD AG

Guided tours in sign language

Düsseldorf's famous Altstadt (Old Town) comprises half a square kilometre of churches, galleries and bars in the heart of the city.

This guided tour in sign language promises an entertaining and informative mix of local history and famous residents. Look forward to a fascinating insight into the roots of the city on the Düssel river.

Duration
approx. 120 min.

**Group price
(max. 20 people)**
Sign language €189.00



Guided tours for visitors in wheelchairs

Time to explore Düsseldorf! Our specially trained guides will show you the city in a fully accessible way.

From the historical Altstadt (Old Town) to the legendary Königsallee and the spectacular MedienHafen, we can create a bespoke guided tour to meet your needs.

Duration
approx. 120 min.

**Group price
(max. 20 people
plus companions or carers)**
German €189.00
Other languages €199.00



Guided tours for visually impaired and blind visitors

Specially trained guides accompany visually impaired and blind visitors around Düsseldorf's Altstadt (Old Town) and explain in detail its sights and distinctive features. Explore the city's history by touch at the Stadterhebungsmonument, which celebrates the city's founding, or try some of Düsseldorf's famous mustard. And if you stroke the statue of Wibbel the Tailor, don't forget to make a wish!

Duration
approx. 120 min.

**Group price
(max. 20 people)**
German €189.00
Other languages €199.00



Guided tours in simple language

There are more than 260 restaurants, bars, breweries and more in Düsseldorf's Altstadt (Old Town). That is why it is also called the "longest bar in the world". Guides will show you the most beautiful streets and buildings. There are plenty of exciting things to discover on the way.

For example, you will learn how the statue of Jan Wellem on horseback was created. And why St Lambert's Church has a leaning tower.

Duration
approx. 90 min.

**Group price
(max. 20 people)**
German €154.00



Please note

Booking is required for all guided tours. Additional services and prices on request.



Check this out!

Places of interest

The city of Düsseldorf is renowned for its hospitality and zest for life, providing the perfect atmosphere for leisurely and exciting discoveries. Visitors can explore the historical Altstadt (Old Town) with its more than 260 bars and restaurants, and the marvellous MedienHafen just down the river. It offers a compelling mix of heritage-listed harbour buildings and the creations of famous international architects, such as the Gehry buildings, which have become one of the city's signature attractions.

There are more gems to admire in the districts to the north and the south. The historical centre of Kaiserswerth features picturesque lanes and the ruins of the Kaiserpfalz, the imperial palace of Frederick Barbarossa. In the south, the Schloss Benrath (Benrath Palace) and park form a glorious 18th century work of art and are definitely worth a visit.

Shopaholics will love Düsseldorf. International designers can be found on Königsallee, one of Europe's most exclusive boulevards. Lovers of art and antiques should head to Carlstadt. Elsewhere, the district of Flingern and Lorettostraße are home to small designer boutiques.

30 Altstadt (Old Town)/Jan-Wellem-Denkmal



Public transport
Heinrich-Heine-Allee (450 m)

The legendary Altstadt (Old Town), known as “the world’s longest bar” thanks to its 260 pubs and restaurants, comprises half a square kilometre of churches, galleries and opportunities for a drink. Its buzzing maze of lanes is home to microbreweries serving the local altbier, dark, top-fermented beer, to the city hall and to the Jan Wellem statue.

Anyone looking for trendy or unusual items will love the shops in the Altstadt (Old Town).

Accessibility information

- Public accessible toilets on Burgplatz
- Parking on Burgplatz and at the end of Mühlenstraße
- A number of breweries are accessible to people with disabilities and have accessible toilets
- Areas of cobblestones and construction sites possible
- Tactile city map by the city hall



41 Rhine embankment promenade



41 Pegeluhr
(the water-level clock)

Public transport
Landtag/Kniebrücke (200 m)

Düsseldorf’s Rhine embankment promenade is a sight to behold. Lined by cafés and bars, it connects the historical Altstadt (Old Town) with the stylish MedienHafen. Along the way, there are fabulous views of the mighty Rhine and the art nouveau facades on the opposite bank.

Accessibility information

- Access to the lower Rheinwerft via three different ramps. The incline from Burgplatz is 7 per cent with cobblestones, from the Pegeluhr gauge 4.5 per cent, from KIT 6 per cent)
- Public accessible toilets on Mannesmannufer near the KIT museum and on ReuterKaserne in front of Oberkasseler Brücke bridge (grass verges on the entrance to the Rhine tunnel)
- Accessible parking on Apollo-Platz



63 State parliament of North Rhine-Westphalia



Public transport
Landtag/Kniebrücke (300 m)

Many consider the state parliament building to be Germany’s most beautiful. Alongside the national parliaments in Budapest and London, it is one of the few to be located on the banks of a major European river. It opened on 2 October 1988, 700 years after the city was founded. From the Rhine Tower you can see the concentric structure of the complex. The round plenary chamber is in the centre. It is surrounded by circular meeting rooms.

Accessibility information

- Step-free access
- Accessible toilet
- Accessible parking bays
- Lifts
- Induction loop in the visitors gallery
- Sound system for certain events
- Support at reception and from visitor services



68 MedienHafen/ Gehry buildings



Public transport
Stadttor (500 m)

Famous architects such as Frank Gehry, David Chipperfield and Claude Vasconi created iconic architecture that has turned the MedienHafen into a signature attraction and a popular destination. Heritage-listed warehouses bear witness to the harbour's history. The best way to enjoy this compelling mix is from one of the restaurants on the water's edge.

Accessibility information

- Public accessible toilet on Moselstraße, close to the state parliament
- Accessible parking on Apollo-Platz and by the UCI cinema



65 Rhine Tower in the MedienHafen



Public transport
Landtag/Kniebrücke (450 m)

Accessibility information

- Access to main entrance via stairs with twelve steps
- Access to the lift for wheelchair users is at the foot of the tower (bell 109 cm off the ground, approach max. incline of 8 per cent over a length of 20 m)
- Accessible toilet on level 168 (bar & lounge), left of the lift doors, clearance on the left: 162 cm
- Public accessible toilet about 200 m away (state parliament)

- 5 accessible parking bays, dimensions: 370 cm wide x 500 cm long
- Parking near side entrance available by arrangement
- Lift cabin: 195 cm wide x 145 cm deep, door width: 115 cm; lift operated by staff
- Step-free access to QOMO restaurant and M168 bar via the lift



47 Carlstadt/ Carlsplatz



Public transport
Poststraße (100 m to Carlstadt, 600 m to Carlsplatz)

With architecture dating from the 18th and 19th centuries, neoclassical Carlstadt is one of the most idyllic parts of Düsseldorf. Thanks to its galleries and antique shops, it is a popular destination for art lovers. On Carlsplatz, the heart of Carlstadt and the location of Düsseldorf's best street market, you will find local treats and wares for sale from all over the world.

Accessibility information

On Carlsplatz

- Public accessible toilets on the corner of Berger Straße/ Carlsplatz
- Two accessible parking bays on Carlsplatz, building no. 6
- Two accessible parking bays in front of the puppet theatre, Bilker Straße 7
- The market is wheelchair-accessible

The streets around Carlsplatz have rough cobblestones in places.



52 Königsallee



37 Tritonenbrunnen (fountain)

60 Bergischer Löwe (statue)

Public transport

Steinstraße/Königsallee (150 m)

Affectionately known as the “Kö” by locals, this boulevard is both the city’s catwalk and one of its signature attractions. This is where people come to see and be seen. Become part of the spectacle and enjoy the show from one of the elegant pavement cafés.

Accessibility information

- Accessible toilet on the corner of Königsallee/Grünstraße
- Accessible parking on Königsallee
- Several shopping arcades with a range of restaurants and cafés
- Step-free access
- Tactile city map on the bridge on the corner of Königsallee/Steinstraße



A Kaiserswerth/ Kaiserpfalz



Public transport

Klemensplatz (100 m to the centre, 700 m to the ruins)

Idyllic Kaiserswerth is a popular destination in the north of the city. The historical centre is located around Klemensplatz. The ruins of Kaiserpfalz, the imperial palace of legendary Emperor Frederick Barbarossa, rise on the banks of the Rhine. A boat tour from the Altstadt (Old Town) to Kaiserswerth is highly recommended.

Accessibility information

- No public accessible toilets
- Two accessible parking bays on Kaiserswerther Markt
- A lot of cobblestones, no wheelchair access to Kaiserpfalz



Sights you can reach in a wheelchair

15 Dreischeibenhaus (office building)

33 Heinrich-Heine-Geburtshaus (birthplace)

62 Heinrich-Heine-Monument

12 Jröner Jong

25 Kö-Bogen/
Libeskind buildings

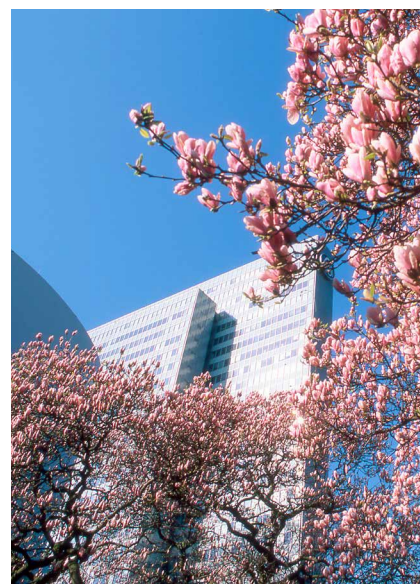
8 Ratinger Tor (town gate)

29 Rathaus (city hall)/
Stadtmodell (town model)

70 Stadttor (office building)

40 Wilhelm-Marx-Haus
(historical office building)

18 Radschlägerbrunnen
(cartwheel fountain)/
Stadterhebungsmonument
(monument commemorating
the city charter)





View of the collection at Museum Kunstpalast, Düsseldorf, Photo: LVK-Zentrum für Medien und Bildung, Stefan Arendt

From world-renowned to insider tip

Museums

Düsseldorf is home to 26 museums and over 100 galleries. These include famous names such as Kunstsammlung Nordrhein-Westfalen, Kunstpalast museum and NRW-Forum Düsseldorf.

The state capital of North Rhine-Westphalia leads the way when it comes to contemporary art. The Becher School, to name just one movement, gave birth to leading lights in photography.

The Julia Stoschek Foundation Düsseldorf presents outstanding art with a focus on photography and new media. Her collection of more than 400 pieces of video art is unmatched in Germany.

Around 1,800 artists live in the creative orbit of Düsseldorf's famous Academy of Arts. It is not uncommon to bump into well-known artists at private viewings and in bars and clubs.

C Aquazoo Löbbecke Museum

Kaiserswerther Straße 380
40474 Düsseldorf
Phone 0049 211 89 96 150
aquazoo@duesseldorf.de

Opening times

Daily 10am–6pm
Closed 1 Jan., Rose Monday,
1 May, 24, 25 and 31 Dec.

Public transport

Nordpark/Aquazoo (100 m)



The Aquazoo Löbbecke Museum is a sensational combination of zoo, aquarium and natural history museum.

A tour through natural history takes you to 25 themed rooms with 140 aquariums, terrariums and large-scale installations, as well as over 1,400 models, interactive media and items from the collection. Visitors of all ages will be fascinated by the wide variety of marine creatures, freshwater inhabitants, and jungle and desert dwellers.

Accessibility information

- Four accessible parking bays in front of the entrance
- Flat access, door width 175 cm, museum staff can assist with access
- Tactile paving to the main entrance and in the lobby
- Lift at the start of the tour: 82 cm x 154 cm, door width: 82 cm (key available from the ticket office)
- Lift at the end of the tour: 100 cm X 220 cm, door width: 87 cm
- Accessible toilet on the ground floor, wheelchair access on one side, clearance on the right: 95 cm x 150 cm, door width: 90 cm
- Guide and assistance dogs allowed
- Step-free access in the museum shop
- Audio guide available in simple language



42 Filmmuseum

Schulstraße 4
40213 Düsseldorf
Phone 0049 211 89 92 232
filmmuseum@duesseldorf.de
www.duesseldorf.de/
filmmuseum

Opening times

Tue–Sun 11am–6pm

Public transport

Heinrich-Heine-Allee (650 m)



Düsseldorf Film Museum offers a fascinating insight into the world of film from its earliest beginnings to the present day. The permanent exhibition brings the history of film to life, and features film projectors and cameras, set models, scenery, props and costumes. There is also a replica studio and a special-effects area.

Special exhibitions round off the experience. The museum's own Black Box cinema has an eclectic programme.

Accessibility information

- Step-free entrance
- Wheelchair access to toilet on one side, clearance on the right: 80 cm x 120 cm
- Min. door width: 100 cm
- Nearest public accessible parking bays on Carlsplatz and Burgplatz
- Lift: 125 cm x 250 cm, door width: 125 cm
- Guide and assistance dogs allowed
- The in-house Black Box cinema has one wheelchair space



45 Hetjens Museum German Museum of Ceramics

Schulstraße 4
40213 Düsseldorf
Phone 0049 211 89 94 210
hetjensmuseum@duesseldorf.de
www.duesseldorf.de/hetjens

Opening times

Tue	11am–5pm
Wed	11am–9pm
Thu–Sun	11am–5pm

Public transport

Heinrich-Heine-Allee (650 m)



Some 8,000 years of ceramics, from its beginnings to the present day.

This exceptional museum collects and displays ceramics from all eras and cultures.

Accessibility information

- Step-free access at the rear
- Wheelchair access to toilet on one side, clearance on the right: 80 cm x 130 cm
- Min. door width: 90 cm
- Nearest public accessible parking bays on Bilker Straße in front of the Düsseldorf Marionetten-Theater
- Lift: 125 cm x 210 cm, Door width: 125 cm
- Guide and assistance dogs allowed



59 KIT Kunst im Tunnel

Mannesmannufer 1 b
40213 Düsseldorf
Phone 0049 211 54 23 77 50
kit@kunsthalle-duesseldorf.de
www.kunst-im-tunnel.de

Opening times

Tue–Sun, public holidays
11am–6pm

Public transport

Landtag/Kniebrücke (150 m)



Located in a space between sections of the Rheinufer road tunnel, KIT has become a popular rendezvous thanks to its backdrop of modern art. KIT hosts one-off exhibitions and gives young academy students the opportunity to show their works.

Accessibility information

- Step-free access to the café, door width: 90 cm
- Nearest accessible parking bay in front of Roncalli's Apollo Variété, access via Hubertusstraße and Neusser Straße, then right on to Caritasplatz
- Lift: 110 cm x 220 cm, door width: 90 cm
- DIN-standard accessible toilet, accessible from left and right
- Guide and assistance dogs allowed



21 Kunsthalle Düsseldorf

Grabbeplatz 4
40213 Düsseldorf
Phone 0049 211 54 23 77 10
mail@kunsthalle-duesseldorf.de
www.kunsthalle-duesseldorf.de

Opening times

Tue–Sun, public holidays
11am–6pm

Public transport

Heinrich-Heine-Allee (300 m)



The Kunsthalle art gallery is unlike any other museum in Düsseldorf, and not just because it is a concrete cube built in the 1960s. Rather than maintaining its own collection, it hosts exhibitions of contemporary art. You're just as likely to see Düsseldorf positions and new talents here as you are international movements and established artists.

Accessibility information

- Bell on the left on front of the building, museum staff can assist with access
- Accessible parking opposite Grabbeplatz underground car park and on deck 1 of the car park, Neubrückestraße entrance, height restriction: 180 cm
- Lift at the rear, level access
- Accessible toilet on the second floor, accessible via a ramp only (approx. 10 per cent incline), wheelchair access on one side, clearance on the right: 100 cm x 130 cm, door width: 90 cm



21 Kunstverein für die Rheinlande und Westfalen

Grabbeplatz 4
40213 Düsseldorf
Phone 0049 211 21 07 420
mail@kunstverein-duesseldorf.de
www.kunstverein-duesseldorf.de

Opening times

Tue–Sun 11am–6pm
Last Thursday of the month until 8pm
Closed except during exhibitions.

Public transport

Heinrich-Heine-Allee (300 m)



Founded in 1829, this is one of Germany's oldest art associations. It focuses on presenting contemporary art, as well as fostering discussion and promoting engagement with it.

Accessibility information

- Bell on the left at the front of the building, museum staff can assist with access
- Accessible parking opposite Grabbeplatz underground car park and on deck 1 of the car park, Neubrückestraße entrance, height restriction: 180 cm
- Lift at the rear, level access
- Accessible toilet on the second floor, accessible via a ramp only (approx. 10 per cent incline), wheelchair access on one side, clearance on the right: 100 cm x 130 cm, door width: 90 cm



14 Kunstsammlung Nordrhein- Westfalen K20 Grabbeplatz

Grabbeplatz 5
40213 Düsseldorf
Phone 0049 211 83 81 204
service@kunstsammlung.de
www.kunstsammlung.de

Opening times

Tue–Sun, public holidays
11am–6pm
Closed on 24, 25 and 31 Dec.

KPMG art evening every
first Wednesday of the month
11am–10pm
(free entry from 6pm)

Public transport

Heinrich-Heine-Allee (300 m)



The K20 is a major player in the international museum scene. The museum focuses on modernist paintings by Western European and American artists. The collection includes works by Paul Klee, Pablo Picasso, Piet Mondrian, Max Ernst and Joseph Beuys.

Accessibility information

- Access via ramp (6 per cent incline) and revolving door only
- Accessible toilet
- Nearest accessible parking bay in Grabbeplatz underground car park
- Wheelchair can be borrowed, width of seat: 45 cm
- Lift, door width: 90 cm
- Guide and assistance dogs allowed



69 Kunstsammlung Nordrhein- Westfalen K21 Ständehaus

Ständehausstraße 1
40217 Düsseldorf
Phone 0049 211 83 81 204
service@kunstsammlung.de
www.kunstsammlung.de

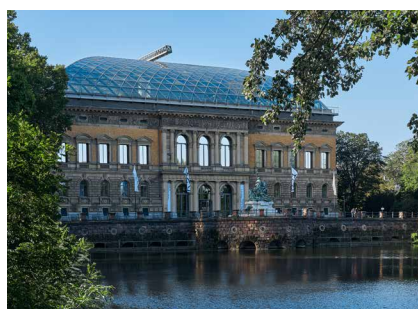
Opening times

Tue–Sun, public holidays
11am–6pm
Closed on 24, 25 and 31 Dec.

KPMG art evening every
first Wednesday of the month
11am–10pm
(free entry from 6pm)

Public transport

Graf-Adolf-Platz (400 m)



International art from 1980 onwards

Accessibility information

- Step-free access, push button for doors at the entrance
- Accessible toilet on the ground floor, wheelchair access on one side, clearance on the left: 100 cm x 150 cm, door width: 93 cm
- Accessible toilet on the second floor, wheelchair access on one side, clearance on the right: 96 cm x 150 cm, door width: 93 cm

- Four accessible parking bays inside, access via Wasserstraße or Elisabethstraße, retractable bollards, request entry from car via intercom in front of bollards
- Wheelchair available, width of seat: 45 cm
- Circular lift, diameter: 200 cm, door width: 90 cm
- 10 cm high edge in exhibition space 2018 on the second floor
- Museum café and shop step-free inside
- Guide and assistance dogs allowed



1 Kunstpalast

Ehrenhof 4–5
40479 Düsseldorf
Phone 0049 211 56 642 100
info@kunstpalast.de
www.kunstpalast.de

Opening times

Tue, Wed, Fri, Sat, Sun 11am–6pm
Thu 11am–9pm

Public transport

Tonhalle/Ehrenhof (500 m)



The scope of the Kunstpalast collection, located in the Ehrenhof complex, ranges from old masters and works of the Düsseldorf School of Painting all the way to modernism. The internationally acclaimed collection of prints and drawings and the Hentrich Glass Museum are further highlights.

Accessibility information

- Accessible parking accessible via Rheinuferstraße and the Brüderstraße entrance (bell at barrier), two accessible parking spaces inside

Exhibition wing entrance

- Signposted side entrance fully accessible, door width: 120 cm, bell
- Lift: 210 cm x 140 cm, door width: 108 cm

- Accessible toilet on the ground floor, wheelchair access on one side, clearance on the left of the toilet: 100 cm x 130 cm, door width: 81 cm
- Push buttons inside and out
- Two wheelchairs available, seat width: 44 cm
- Guide and assistance dogs allowed
- Museum café and shop accessible

Collection entrance

- Level access through signposted side entrance, door width: 80 cm, bell
- Lift: 110 cm x 140 cm, door width: 90 cm
- Accessible toilet on the ground floor, wheelchair access on one side, clearance on the right of the toilet: 80 cm x 140 cm, door width: 85 cm
- Guide and assistance dogs allowed
- Museum café wheelchair accessible
- Two wheelchairs available
- Platform lift to the exhibition space on the mezzanine



3 NRW-Forum Düsseldorf

Ehrenhof 2
40479 Düsseldorf
Phone 0049 211 566 42 100
info@kunstpalast.de
www.nrw-forum.de

Opening times

Tue–Sun 11am–6pm
Thur 11:am–9pm

Public transport

Tonhalle/Ehrenhof (350 m)



The NRW-Forum Düsseldorf is an international exhibition centre with a focus on photography, pop and digital culture. Its interdisciplinary programme addresses current social themes in group and solo exhibitions, festivals and workshops. The PONG restaurant in the foyer combines on-trend regional food and contemporary pop culture, and regularly draws crowds to concerts, parties and readings.

Accessibility information

- No official accessible parking, but can be arranged in the staff car park with advance notice. Entrance on the corner of Oederallee/ Rheinallee
- Level access through signposted side entrance (reddish-brown door), door width: 105 cm, bell
- Lift: 130 cm x 200 cm, door width: 120 cm
- Accessible toilet on the ground floor, wheelchair access on one side, clearance on the left of the toilet: 90 cm x 150 cm, door width: 90 cm
- Guide and assistance dogs allowed
- Museum café and shop step-free inside



55 Stadtmuseum (City Museum)

Berger Allee 2
40213 Düsseldorf
Phone 0049 211 89 96 170
stadtmuseum@duesseldorf.de
www.duesseldorf.de/
stadtmuseum

Opening times

Tue–Sun 11am–6pm

Admission to the collection and special exhibition €4/ concessions €2, free for visitors with a 100 per cent degree of disability, 5pm–6pm Happy Hour: free admission

Public transport

Poststraße (500 m)
Benrather Straße (400 m)



The City Museum, the oldest in Düsseldorf, has an extensive collection illustrating the history of the city and the region. There is something for everyone here, including guided tours for people who are blind or visually impaired, tours in sign language, activities for people with and without dementia, and for people with and without physical disabilities. There are also activities in simple language.

Accessibility information

- Step-free entrance
- Accessible toilet on the ground floor, wheelchair access from one side
- Clearance on the right of the toilet: 74 cm x 150 cm, door width: 85 cm
- Four accessible parking bays in front of the entrance, via Berger Allee and Citadellstraße (narrow entrance)
- Guide and assistance dogs allowed
- Brochures in Braille/large print available at the ticket office
- Mobile visitor information and assistance
- Portable sitting and standing aids
- Lift and portable ramp



Schloss Benrath (Benrath Palace)

Stiftung Schloss und
Park Benrath
Benrather Schloßallee 100 – 108
40597 Düsseldorf
Phone 0049 211 89 21 903
info@schloss-benrath.de
www.schloss-benrath.de

Opening times

Summer season

Fri 2pm–5pm

Sat–Sun 11am–6pm

Mon–Tue 11am–5pm

Winter season

Fri 2pm–5pm

Sat–Tue 11am–5pm

Public transport

Schloss Benrath (100 m)
S-Bahnhof Benrath (600 m)

Schlosscafé

Accessibility information

- Automatic sliding doors, internal door width: 105 cm
- Step-free access

Visitor centre/ museum shop

Accessibility information

- Automatic sliding doors, internal door width: 105 cm
- Step-free access



Museum of Garden Art

Explore the evolution of garden art from antiquity to the 19th century in the eastern cavalier's wing.

Accessibility information

- Please notify the museum shop in advance if you use a wheelchair, entrance at the rear of the building, some cobblestones in the courtyard, portable ramps over steps (assistance required!)
- Connecting doors in the building only 78 cm wide
- Lift to the first floor: 110 cm x 140 cm, door width: 90 cm
- Some steps without ramps in the building
- Accessible toilet, wheelchair access on one side, clearance on the left of the toilet: 100 cm x 150 cm, door width: 90 cm

Natural History Museum

Explore the history of the Lower Rhine Basin and the Niederrheinisches Land region in the western cavalier's wing.



Accessibility information

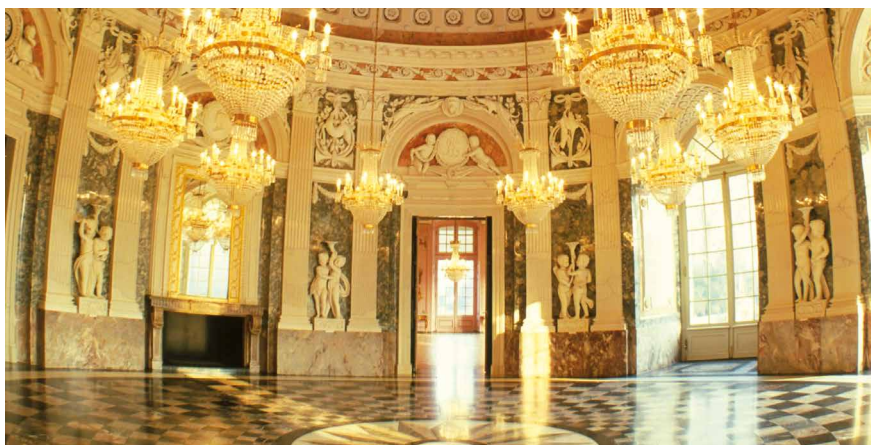
- Please notify the museum shop in advance if you use a wheelchair
- Two steps at the entrance
- Two portable ramps (please give advance notice via besucherservice@schloss-benrath.de)
- No accessible toilets
- No step-free access to toilets

Museum Corps de Logis

Exceptionally well-preserved main building of the late baroque summer residence and park, built between 1755 and 1771.

Accessibility information

- Step (20 cm) at the entrance
- Door width: 80 cm
- 2 connecting doors in the building: 76 cm
- Three accessible bays:
Nordosttor: one
Orangerieparkplatz: two
- Guided tours only
- Wheelchair available, width of seat: 45 cm (no tours in powered wheelchairs)
- First floor only accessible via stairs
- Steep incline to entrance, cobblestones
- No accessible toilets
- No step-free access to toilets



Please enquire directly for accessibility information

26 Akademie-Galerie – Die neue Sammlung

Phone 0049 211 13 96 237
www.kunstakademie-duesseldorf.de

43 Düsseldorfer Senfladen und Museum

Phone 0049 211 83 680 49
www.loewensenf-senfladen.de

51 F. G. Conzen – Altes Haus

Phone 0049 211 86 68 10
www.conzen.de/rahmensammlung

7 Goethe-Museum/Schloss Jägerhof

Phone 0049 211 89 96 262
www.goethe-museum.com

35 Haus des Karnevals

Phone 0049 211 330 101
www.helau.cc/de

57 Heinrich-Heine-Institut

Phone 0049 211 89 92 902
www.duesseldorf.de/heineinstitut

E Julia Stoschek Foundation

Phone 0049 211 58 58 840
www.jsfoundation.art

67 KAI 10 | ARTHENA FOUNDATION

Phone 0049 211 99 43 41 30
www.kaistrasse10.de

19 Mahn- und Gedenkstätte

Phone 0049 211 89 96 663
www.duesseldorf.de/mahn-und-gedenkstaette

F Sammlung Philara

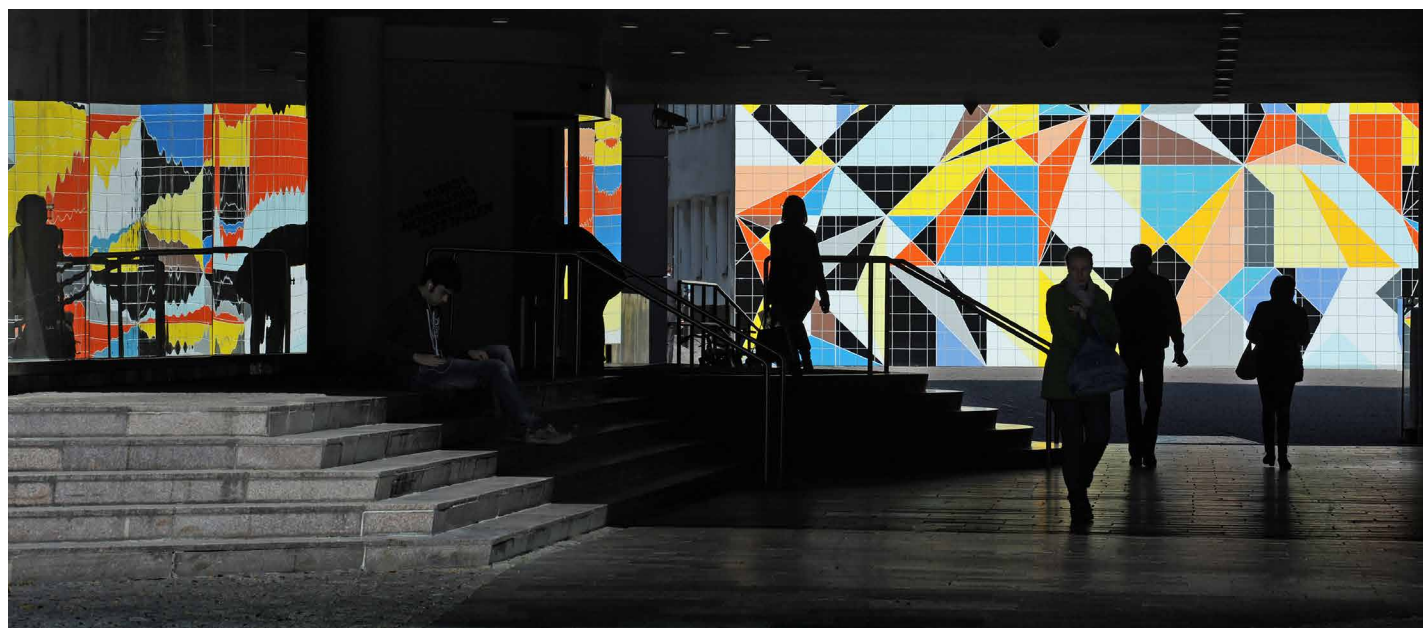
Phone 0049 211 24 86 27 21
www.philara.de

17 Schifffahrt-Museum im Schlossturm

Phone 0049 211 89 94 195
www.freunde-schifffahrtmuseum.de

**10 Theatermuseum/
Dumont-Lindemann-Archiv**

Phone 0049 211 89 96 130
www.duesseldorf.de/theatermuseum



RONCALLI'S VARIETÉ

APOLLO

The
Magic
of *Variety*

0211 / 828 90 90 | WWW.APOLLO-VARIETE.DE | 



Photo: Tonhalle Düsseldorf/Diesner

Curtain up!

Stages and theatres

There are many facets to the performing arts. The Deutsche Oper am Rhein opera house is home to Germany's largest ensemble and an outstanding ballet company. Tonhalle concert hall is an impressive modern music venue and home to the Düsseldorf Symphony Orchestra.

Theatre-goers will appreciate the four Düsseldorf Schauspielhaus theatres. Other venues include Kom(m)ödchen, Boulevardtheater Komödie, Theater an der Kö and the wonderful Düsseldorf puppet theatre. Another firm favourite is Roncalli's Apollo Varieté under Kniebrücke bridge on the Rhine embankment promenade.

48 Capitol Theater

Erkrather Straße 30
40233 Düsseldorf
Phone 0049 211 73 440
kontakt@
mehr-bb-entertainment.de
www.capitol-theater.de

Public transport
Worringer Platz (350 m)



High-calibre live entertainment in the form of musicals, shows, comedy and dance can be enjoyed at the theatre.

Accessibility information

- Three wheelchair spaces in the auditorium
- Step-free access to the building
- Access to the toilets via a ramp
- Two accessible parking bays in front of the building



22 Deutsche Oper am Rhein

Heinrich-Heine-Allee 16 a
40213 Düsseldorf
Phone 0049 211 89 25 211
ticket@operamrhein.de
www.operamrhein.de

Public transport
Heinrich-Heine-Allee (100 m)



The Deutsche Oper am Rhein opera house boasts an extensive programme, an internationally renowned ensemble of singers and an award-winning ballet company.

Accessibility information

- For wheelchair spaces in area D (first floor), four more on request, access via lift
- Accessible toilet in the cloakroom foyer/ground floor
- Two accessible parking bays in Ludwig-Zimmermann-Straße at the side of the building
- Induction loop in the stalls and on the second balcony, please enquire about spaces



46 FFT

Kasernenstraße 6
40213 Düsseldorf
Phone 0049 211 87 67 870
info@fft-duesseldorf.de
www.fft-duesseldorf.de

Public transport
Heinrich-Heine-Allee (250 m)



Theatre, dance, music, performance art and visual art come together at FFT, a leading venue for independent theatre across the German-speaking countries.

Accessibility information

- Two wheelchair spaces
- Accessible toilet
- Step-free access
- Lift to the auditorium
- Step-free access to the restaurant
- 14 accessible parking bays in the Q-Park multistorey car park, entrance via Grabenstraße, eight bays on level 1, six bays on level 2, height restriction: 190 cm



16 D'haus – Düsseldorfer Schauspielhaus – Junges Schauspiel – Bürgerbühne

Gustaf-Gründgens-Platz 1
40211 Düsseldorf
Phone 0049 211 36 99 11
info@dhaus.de
www.dhaus.de

Düsseldorf Schauspielhaus, also known as D'haus, is the only state theatre in North Rhine-Westphalia. Established over a century ago, it is one of the leading spoken-word theatres in the German-speaking countries. D'haus offers a varied programme, from classics to premieres, young drama to amateur theatre and Hamlet to Hotzenplotz. Please visit www.dhaus.de for the latest venues.



54 Central, Große und Kleine Bühne

Worringer Straße 140
40210 Düsseldorf

Public transport
Worringer Platz (150 m)
Düsseldorf Hauptbahnhof/
main station (300 m)

Accessibility information

- Wheelchair spaces on request
- Disabled toilet available
- Step-free access to all rooms



16 Schauspielhaus am Gustaf- Gründgens-Platz

Gustaf-Gründgens-Platz 1
40211 Düsseldorf

Public transport
Schadowstraße (200 m)

Großes Haus

Accessibility information

- Eight wheelchair spaces in rows 9 and 10 (advance notice required)
- Accessible toilet
- Step-free access throughout
- Lift to the auditorium

Kleines Haus

Accessibility information

- Two wheelchair spaces
- Accessible toilet
- Lift to the auditorium, access via the lift in Grosses Haus possible with the assistance of staff



B Münsterstraße 446 – Junges Schauspiel

Münsterstraße 446
40470 Düsseldorf
Phone 0049 211 85 23 710
karten-junges@dhaus.de

Public transport
Am Schein (200 m)
Rath Mitte S (350 m)

Accessibility information

- Wheelchair spaces in front of the big stage
- Advance notice required for events in the studio
- Accessible toilet
- Step-free access to the big stage
- Step-free access to the restaurant
- Accessible parking in front of the building (advance notice required), access possible via lift in Grosses Haus



24 Kom(m)ödchen

Kay-und-Lore-Lorentz-Platz
40213 Düsseldorf
Phone 0049 211 32 94 43
info@kommoedchen.de
www.kommoedchen.de

Public transport
Heinrich-Heine-Allee (200 m)



Germany's first political comedy theatre, established in 1947 by Kay and Lore Lorentz. Their son Kay has continued the success of the venue, in which the in-house ensemble plays an important part.

Accessibility information

- Wheelchair spaces
- Step-free access
- Lift to the auditorium
- No accessible toilet; the nearest is at the entrance/exit to Neubrückstraße underground car park
- Eight accessible parking bays in Neubrückstraße underground car park, height restriction: 180 cm



61 Roncalli's Apollo Variété

Apollo-Platz 1
40213 Düsseldorf
Phone 0049 211 82 890 90
info@apollo-variete.com
www.apollo-variete.com

Public transport
Landtag/Kniebrücke (100 m)



This venue on the Rhine takes you on a fantastical journey through the world of variety theatre and presents exhilarating shows and high-calibre entertainment.

Accessibility information

- Two tables with space for wheelchairs
- Accessible toilet
- Step-free access
- Lift to the auditorium, dimensions: 110 cm x 140 cm, door width: 90 cm
- Two accessible parking bays in front of the building (access via Hubertusstraße via Neusser Straße, then right on to Apollo-Platz)



64 Savoy Theater

Graf-Adolf Straße 47
40210 Düsseldorf
Phone 0049 211 830 8900
info@savoytheater.de
www.savoy-theater.de

Public transport
Graf-Adolf-Platz (200 m)



Theatre, concerts, comedy. This former cinema has evolved into an events venue that is known far beyond the city.

Accessibility information

- Wheelchair spaces in the stalls (please call ahead)
- No lift to avoid stairs (15 steps, handrails right and left); on request, staff can carry wheelchair users to the auditorium
- No accessible toilet
- No accessible parking



49 tanzhaus nrw

Erkrather Straße 30
40233 Düsseldorf
Phone 0049 211 172 700
info@tanzhaus-nrw.de
www.tanzhaus-nrw.de

Public transport
Worringer Platz (350 m)



Photo: Katja Illner

tanzhaus nrw is a centre for contemporary dance. It brings together stage, production and academy under one roof, and attracts around 4,000 visitors a week.

Accessibility information

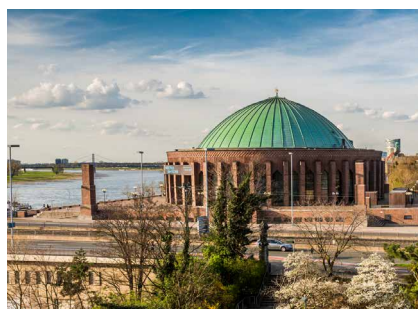
- Step-free access
- Accessible toilet
- Step-free access to the restaurant
- Three accessible parking bays in front of the building
- Railway tracks in cobblestones



5 Tonhalle Düsseldorf

Ehrenhof 1
(via Oederallee)
40479 Düsseldorf
Phone 0049 211 91 38 75 38
konzertkasse@tonhalle.de
www.tonhalle.de

Public transport
Tonhalle/Ehrenhof (200 m)



With over 300 concerts a year, Tonhalle is an outstanding forum for culture and a shared meeting place.

Accessibility information

- Six wheelchair spaces
- Accessible toilet on the ground floor next to stairway G, electric door with button on the outside, level access
- Two lifts to the big auditorium
- Lift to the U-Bahn underground station outside the building
- Step-free access to the restaurant
- Ten accessible parking bays right by the main entrance of the building



H zakk

Zentrum für Aktion, Kultur und Kommunikation
Fichtenstraße 40
40233 Düsseldorf
Phone 0049 211 97 300 10
info@zakk.de
www.zakk.de

Public transport
Kettwiger Straße (600 m)



zakk is a must-visit for anyone interested in culture that veers away from the mainstream. Innovative, surprising and provocative, but always rewarding.

Accessibility information

- Platform lift at the main entrance
- Accessible toilet on the ground floor
- Ramp from the building to the beer garden
- Step-free access throughout
- Lift to gallery (when concerts are being held)
- Accessible parking bays in front of the building



Please enquire directly for accessibility information

56 Düsseldorf Marionetten-Theater
Phone 0049 211 32 84 32
www.marionettentheater-duesseldorf.de

53 Komödie
Phone 0049 863 22 51 31
www.komoedie-steinstrasse.de

34 Theater an der Kö
Phone 0049 211 32 23 33
www.theateranderkoe.de

4 Theater an der Luegallee
Phone 0049 211 57 22 22
www.theaterluegallee.de





Cheers!

Microbreweries

The people of Düsseldorf know how to enjoy life. Try some typical regional cuisine and the famous Düsseldorf altbier (dark, top-fermented beer) in the Altstadt (Old Town), known as “the world’s longest bar” thanks to its 260 or so pubs and restaurants.



9 Brauerei „Im Füchschen“

Ratinger Straße 28
40213 Düsseldorf
Phone 0049 211 13 74 70
info@fuechschen.de
www.fuechschen.de

Opening times

Mon + Tue 3pm–midnight
Wed + Thu 11am–midnight
Fri + Sat 11am–1pm
Sun 11am–10pm

Public transport

Tonhalle/Ehrenhof (300 m)

The popular Füchschen beer has been brewed here since 1848, and is enjoyed by many in the pub on Ratinger Straße. People flock outside in the summer to quench their thirst, but even when the weather is bad there is plenty of space to savour good, rustic food and drink.

Accessibility information

- Two accessible parking bays on Ratinger Straße about 50 m along on the left side
- Step-free access throughout
- No accessible toilet
- Areas of cobblestones in the Altstadt (Old Town)



32 Hausbrauerei „Zum Schlüssel“

Bolkerstraße 41–47
40213 Düsseldorf
Phone 0049 211 82 89 550
info@zumschluessel.de
www.zumschluessel.de

Opening times

Mon–Fri 11am–midnight
Sat 10am–midnight
Sun 10am–11pm

Public transport

Heinrich-Heine-Allee (200 m)

As soon as you step into Schlüssel in Düsseldorf's Altstadt (Old Town), you will love the old-world charm of this microbrewery.

The history of this popular brewpub dates all the way back to 1850. The cosy atmosphere and delightful setting make it a great place to tuck into some regional cuisine with one of the brewery's refreshing "Original Schlüssel" altbier (dark, top-fermented beer).

Accessibility information

- Access via ramp at the side and main entrance (assistance required)
- Min. door width: 85 cm
- Clearance to the left of the toilet: 100 cm x 150 cm
- Lift to the rooms on the first floor: 108 cm x 200 cm
- Four accessible parking bays on Burgplatz, and three bays at the end of Mühlenstraße just before Burgplatz on the left in the direction of travel
- Areas of cobblestones in the Altstadt (Old Town)



38 Hausbrauerei Uerige

Berger Straße 1
40213 Düsseldorf
Phone 0049 211 86 69 90
info@uerige.de
www.uerige.de

Opening times

Daily 10am–midnight

Public transport

Heinrich-Heine-Allee (450 m)

Established in 1862, Hausbrauerei Uerige is inspired by the German Beer Purity Law of 1516 to produce outstanding beers in the heart of Düsseldorf's Altstadt (Old Town).

Uerige also serves freshly prepared bites and daily, seasonal specials. The famous pea soup is served on Saturdays, please order ahead for warm food.

Accessibility information

- Minimum door width: 90 cm
- Toilet accessible from both sides, clearance on the left/right: 99 cm x 150 cm
- Lift to the accessible toilets and the rooms on the first floor accompanied by a staff member: 190 cm x 140 cm
- Areas of cobblestones in the Altstadt (Old Town)



D Hausbrauerei „Alter Bahnhof“ Oberkassel

Belsenplatz 2
40545 Düsseldorf
Phone 0049 211 55 78 99 41
info@gulaschbraeu.de

Opening times

Mon–Thu Noon–11pm
Fri + Sat Noon–1pm
Sun/public holidays Noon–10pm

Public transport

Belsenplatz

Amid the hustle and bustle of the city, you will find a welcome oasis in our beer garden. The best way to enjoy a beer is in the shade of our old chestnut trees and surrounded by our well-tended garden. Gulasch Alt has been brewed here on Belsenplatz in Oberkassel since 2011. Why not come by and give it a try? We look forward to seeing you.

Hausbrauerei „Alter Bahnhof“ Oberkassel is situated on Belsenplatz in the heart of Oberkassel.

Accessibility information

- Step-free access to the terrace from the side entrance
- Two steps at the main entrance
- Accessible toilet





Dealing with your banking matters online is easy.



Provided everything is clear and easy to understand. With our barrier-free online banking. Reliably, from your own home.

We'll be pleased to show you how it works.



The beautiful and the unusual

Shopping

Düsseldorf is an international fashion hotspot. It's here that the industry decides what's going to be featuring in shop windows next season. International designers such as Armani, Bulgari, Gucci, Jil Sander, Prada, Versace and Philipp Plein present their collections on Königsallee, one of the world's top shopping boulevards. Fine boutiques and jewellers stand alongside fashion retailers, shopping malls and elegant pavement cafés.

A stone's throw away lies Schadowstraße, the busiest shopping street in the city. The Altstadt (Old Town) has a winning combination of well-known brands and small boutiques offering the latest in fashion as well as more offbeat items. Historical Carlstadt with its many antique shops and galleries is a must for every lover of art.

You can find the location of the department stores and shopping centres on the map on page 59.

7 Düsseldorf Arcaden

Friedrichstraße 129–133
40217 Düsseldorf
Phone 0049 211 311 106 60
duesseldorf-arcaden@sc-man.de
www.duesseldorf-arcaden.de

Store opening times

Mon–Sat 10am–8pm

Public transport

Düsseldorf-Bilk
(S-Bahn 100 m, U-Bahn 75 m,
Bus 50 m)



Restaurants

Various eateries can be found on all three floors.

Accessibility information

- Step-free access throughout
- Minimum door width: 90 cm
- Push buttons inside and out
- Tactile paving for blind people from Bilk train station to the shopping centre entrances
- Lift: 200 cm x 200 cm, door width: 180 cm
- Accessible toilet in the basement (signposted), on the first floor (signposted), clearance on the left/right of the toilet: 80/90 cm x 150 cm
- 24 accessible parking bays in the multistorey car park, entrance at Bachstraße 145, height restriction: 200 cm
- Two accessible parking bays in front of the building
- Food & drink available



2 Galeria Kaufhof Königsallee

Königsallee 1–9
40212 Düsseldorf
Phone 0049 211 13 910
service@galeria.de
www.galeria-kaufhof.de

Opening times

Mon–Sat 10am–8pm

Public transport

Heinrich-Heine-Allee (50 m)



Restaurants

Dinea Restaurant on the second floor.

Services

Home delivery within Germany for €4.95, free delivery with purchases above €59.00.

Assistance for people who are blind/visually impaired must be booked in advance by calling 0049 211 13 91 104.

Accessibility information

- Step-free access throughout
- Three step-free entrances: Königsallee, Heinrich-Heine-Allee, Elberfelder Straße
- Minimum door width: 93 cm
- Three lifts: 200 cm x 150 cm, door width: 120 cm
- Accessible toilet on the second floor
- Accessible parking in the multistorey car park, entrance at Heinrich-Heine-Allee 30, seven extra-wide bays on level 4, height restriction: 190 cm
- Self-service restaurant on the second floor



1 Kö-Bogen

Königsallee 2
40212 Düsseldorf
Phone 0049 211 74 95 96 90
www.koebogen.info

Opening times

Mon–Sat 10am–8pm
Opening times for the
restaurants and cafés vary,
some Sunday opening

Public transport

Heinrich-Heine-Allee (100 m)
Schadowstraße (100 m)



Kö-Bogen is a popular life-style world created by Daniel Libeskind at the entrance to Königsallee. The architecturally impressive building is home to Breuninger and Apple and many more shops besides.

Restaurants

Restaurants and cafés can be found on the ground floor and the first floor.

Accessibility information

- Step-free access throughout
- All internal and external areas are accessible and suitable for wheelchair users
- Five accessible parking bays in the Kö-Bogen underground car park, size of the parking bays: 300 cm wide and 450 cm deep
- Two taxi spaces in the multi-storey car park
- Lifts in the multistorey car park: 122 cm wide, 140 cm deep
- Accessible toilet on the first floor in Breuninger/Sansibar, clearance: 112 cm, toilet bowl depth from wall: 70 cm



5 Kö Galerie

Königsallee 60
40212 Düsseldorf
Phone 0049 211 86 78 10
centermanagementkoegd@ece.com
www.koegalerie.com

Store opening times

Mon–Sat 10am–8pm
Opening times for restaurants/cafés varies, some Sunday opening

Public transport

Steinstraße/Königsallee
(200 m)



Restaurants

Restaurants/cafés in the main forum, as well as on the terraces on Kö and Grünstraße.

Accessibility information

- Step-free access throughout
- Minimum door width: 93 cm
- Underground car park lift: 108 cm x 170 cm, door width: 88 cm
- Lift to the basement: 150 cm x 200 cm, door width: 78 cm
- Accessible toilet on the first floor (signposted), clearance on the left of the toilet: 90 cm x 150 cm
- Accessible parking in the multistorey car park, Grünstraße entrance, one bay on each level, height restriction: 190 cm



3 Schadow Arkaden

Schadowstraße 11
40212 Düsseldorf
Phone 0049 211 86 49 20
info@rivg.de
www.schadowarkaden.com

Store opening times

Mon–Sat 10am–8pm

Public transport

Heinrich-Heine-Allee (300 m)



Restaurants

A range of restaurants and cafés can be found on all three floors.

Accessibility information

- Step-free access throughout
- Minimum door width: 93 cm
- Lift to the underground car park and to all floors: 122 cm x 200 cm, door width: 89 cm
- Round glass lift: diameter approx. 140 cm, door width: 89 cm
- Accessible toilet on the first floor, clearance on the left of the toilet: 96 cm x 160 cm door width: 94 cm
- Accessible toilet in the basement (signposted), clearance to the left of the toilet: 80 cm x 246 cm, door width: 90 cm
- 15 accessible parking bays and 11 parent & child parking bays in the multistorey car park, entrance at Martin-Luther-Platz 26, height restriction: 200 cm



4 Sevens

Königsallee 56
40212 Düsseldorf
Phone 0049 211 86 32 76 14
info@sevens.de
www.sevens.de

Opening times

Stores and restaurants:

Mon–Sat 10am–8pm

Sun 11am–8.30pm

(Sun only Gran Caffè

Leonardo and Ristorante

La Passione)

Centre:

Mon–Sat 7.30am–10.30pm

Sun 10.30–8.30pm

Public transport

Steinstraße/Königsallee
(200 m)



Restaurants

Restaurants and cafés in the basement

Accessibility information

- Step-free access throughout
- Accessible parking in the multistorey car park, entrance at Steinstraße 5 (level U3/U4/U5), height restriction: 200 cm
- Side entrance on Steinstraße: stair lift available
- Minimum door width: 93 cm
- Glass lift serves all levels and underground car parks, door width: 103 cm
- Accessible toilet in the basement (signposted), clearance on the left/right of the toilet: 94 cm/15 cm



Shopping

6 stilwerk – The Destination for Design

Grünstraße 15
40212 Düsseldorf
Phone 0049 211 54 200 84 22
duesseldorf@stilwerk.de
www.stilwerk.de

Store opening times

Mon–Fri 10am–7pm
Sat 10am–6pm

Public transport

Steinstraße/Königsallee
(350 m)

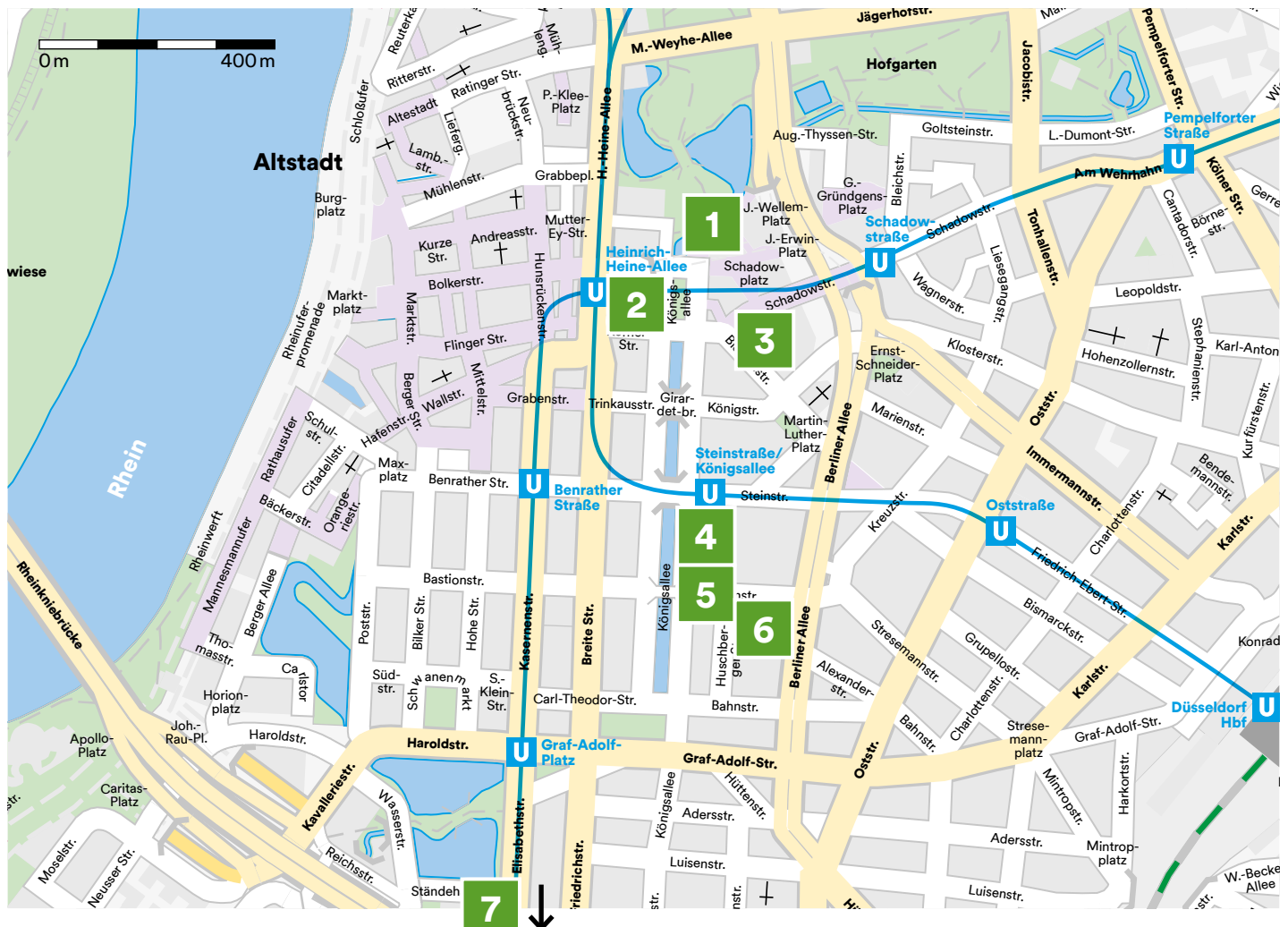


Restaurants

Restaurant Extrablatt on the ground floor with outside terrace

Accessibility information

- Step-free access throughout
- Minimum door width: 90 cm
- Lift: 125 cm x 150 cm, door width: 95 cm
- Accessible toilet in the basement (signposted), key at reception on the ground floor or Eurokey, clearance on the right/left of the toilet: 85 cm x 150 cm
- Accessible parking in the multistorey car park, entrance on Grünstraße, One bay per level, height restriction: 200 cm







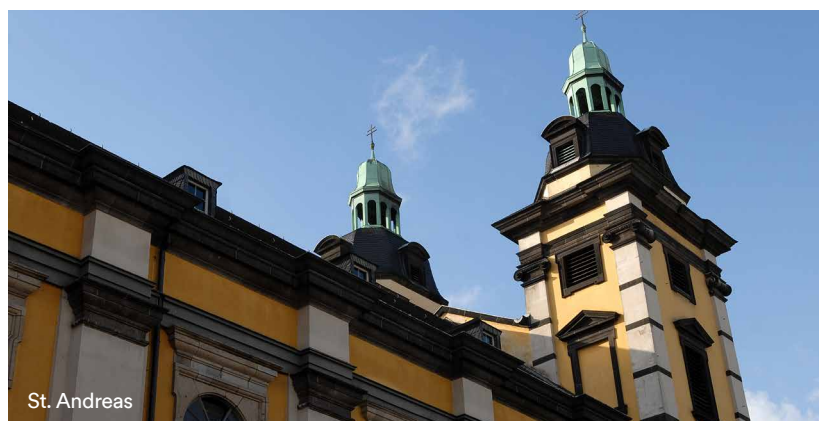
St. Maximilian

Reflection and tranquillity

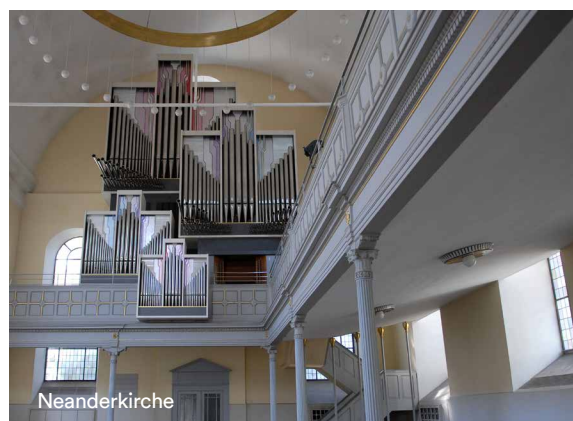
Churches

They are religious places and also a testimony to a rich artistic and architectural heritage spanning a huge period of time starting with the Gothic era.

Take a tour of the fascinating churches in Düsseldorf's Altstadt (Old Town) and discover their artistic treasures and compelling histories.



St. Andreas



Neanderkirche

13 Basilika St. Lambertus (Catholic)



Pastoral office
Stiftsplatz 7
40213 Düsseldorf
Phone 0049 211 300 49 90
www.lambertuspfarre.de

Pastoral office opening times
Mon–Fri 10am–12.30pm
Mon + Fri 3pm–5pm

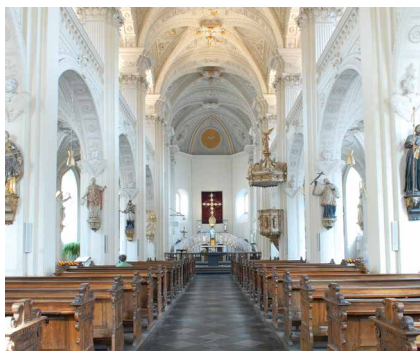
Accessibility information

- Step-free access
- Church accessible for wheelchair users
- Nearest accessible parking: Burgplatz



Public transport
Heinrich-Heine-Allee (600 m)

20 St. Andreas (Catholic)



Abbey
Andreasstraße 27
40213 Düsseldorf
Phone 0049 211 13 63 40
www.dominikaner-duesseldorf.de

Abbey opening times
Mon–Sat 9am–12 noon
3pm–6pm

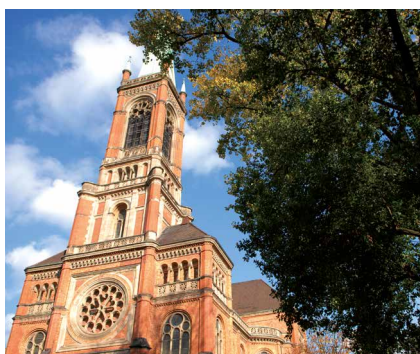
Accessibility information

- Side entrance on the left is step-free
- Church accessible for wheelchair users
- Nearest accessible parking: Grabbeplatz car park, height restriction: 180 cm
- Accessible toilet at the entrance/exit to the Neubrücke-straße underground car park



Public transport
Heinrich-Heine-Allee (250 m)

44 Johanneskirche (Protestant)



Secretarial office
Martin-Luther-Platz 39
40212 Düsseldorf
Phone 0049 211 60 17 08 15
www.johanneskirche.org

Café in lobby
Tue–Sat Noon–6pm
A large, bright and airy café situated in the foyer of St John's Church before you enter the church's interior

Contact café in lobby
Communication & Culture
Phone 0049 211 13 58 11
www.cafeimfoyer.de

Accessibility information

- Access via ramp (6% incline), bell
- Accessible toilet in the café, clearance on the left of the toilet: 120 cm x 120 cm door width: 92 cm
- Church has an induction loop



Public transport
Steinstraße/Königsallee (200 m)

Churches

50 St. Maximilian (Catholic)



The church is on
Schulstraße.

Pastoral office
Stiftsplatz 7
40213 Düsseldorf
Phone 0049 211 300 49 90
www.lambertuspfarre.de

Pastoral office opening times
Mon–Fri 10am–12.30pm
Mon + Fri 3pm–5pm

Accessibility information

- Step (10 cm) at the entrance
- Accessible toilet in Maxhaus next door, which also has a step-free café in the courtyard
- Nearest accessible parking: Carlsplatz



Public transport
Poststraße (600 m)

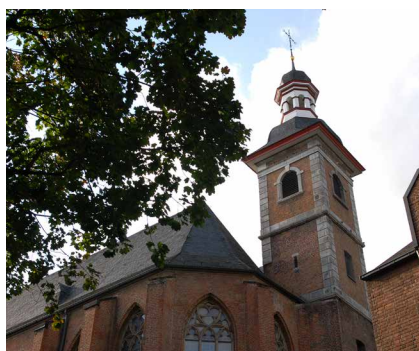
Accessibility information available on request

39 Bergerkirche (Protestant)



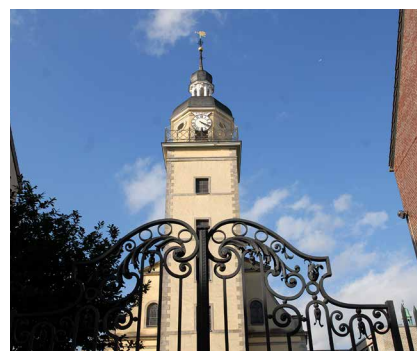
Phone 0049 157 80 65 89 26
www.evdus.de/berger-kirche

11 Kreuzherren- kirche (Catholic)



Phone 0049 211 300 49 90

27 Neanderkirche (Protestant)



Phone 0049 211 94 82 70
www.duesseldorf-mitte.churchdesk.com/page/85/neanderkirche

World-class medicine. Since 1907



www.uniklinik-duesseldorf.de



University Hospital Düsseldorf (UKD) is one of the most important medical centres in the German state of North Rhine-Westphalia. Our 28 specialist departments and 32 institutes provide interdisciplinary treatment of patients at the highest medical and scientific level.

At University Hospital Düsseldorf our key specializations include:

- treatment of cancer disorders in the certified University Tumour Centre with twelve, likewise certified, organ centres;
- cardiovascular medicine;
- treatment of neurogenerative diseases;
- liver and infectious disease;
- treatment at the Mother-Child Centre;
- treatment of diabetes;
- treatment of musculoskeletal disorders.



Messe
Düsseldorf



More than 70 years of success

Messe Düsseldorf

Messe Düsseldorf with its 23 international flagship trade fairs is one of the leading exhibition centres worldwide. It benefits from its proximity to Düsseldorf International Airport, which is just 4 km away, and its attractive position on the Rhine. All in all, Düsseldorf has 291,580 m² of exhibition space, of which 248,580 m² in 17 interconnected exhibition halls.

In addition to its direct public transport links, Messe Düsseldorf has 20,000 parking bays in its own car parks on-site.

Further information:
www.messe-duesseldorf.de



REHACARE is the world's largest and leading trade fair aimed at people with disabilities and care needs as well as professionals working in the field of therapeutic aids and inpatient and outpatient care.

It offers a unique opportunity to find out about innovative care products, aids and therapies. All aspects of daily life are covered, including the home, the world of work, education, leisure and travel. A special focus is on mobility. REHACARE offers a particularly wide selection of walking aids, rollators, wheelchairs, mobility scooters and specially adapted vehicles.

REHACARE is not just about showcasing the latest products and services, it is also a platform for communication and a meeting place.

A chance to meet and share experiences, to bring a whole family of people together who play an active part in self-help organisations and in networks for people with disabilities. REHACARE facilitates a host of workshops, forums and presentations on subjects ranging from disabilities at work, returning to work, independent living, information for family caregivers and tourism for all. The trade fair's offering is rounded off by the presentation of certain therapy concepts.

These serve to help make decisions, provide information and bring different supply- and demand-side partners together.

In terms of policy, REHACARE can provide a stage for addressing shortcomings in care and encouraging political discussion. It is an important source of fresh ideas for issues relating to inclusion and integration.



Accessibility at the exhibition centre during REHACARE

Accessible toilets

In all halls, Congress Center Düsseldorf south/Süd, north/Nord and south/Süd entrances, outside halls 5 and 7a, and between hall 3 and hall 4

Step-free restaurants/bistros

Halls 3*, 4, 5, 6 and 7a
* (every two years)

Guidance system for blind people

From the north/Nord entrance to hall 5

Wheelchair hire

North/Nord and south/Süd entrances

Quiet room

Hall 4

Baby changing

Hall 4

Public transport

Every 10 minutes with the U78 from the main station (Hauptbahnhof).

Step-free exit at the "MERKUR SPIEL-ARENA/Messe Nord" stop (north/Nord entrance). Bus 722 serves the south/Süd entrance (every 20 minutes).

More information
www.rehacare.de



Photo: Messe Düsseldorf

Local assistance

Service

Medical supplies and wheelchair hire

reha team West

Niederrheinstraße 179
40474 Düsseldorf
Phone 0049 211 43 61 580
niederrhein@rtwest.de
www.rtwest.de

Manual (from stock) and electric (on request) wheelchair hire, from €54 per week

Delivery/collection available for an additional charge

Opening times

Mon–Fri 8am–5pm

Emergency doctor

Emergency medical service (run by KVNO)

Kirchfeldstr. 40
(central emergency room at EVK Düsseldorf)
40217 Düsseldorf
Phone 0049 211 919 1080
(telephone number of the central emergency room at EVK)
www.patienten.kvno.de/service/notdienst/duesseldorf

Notdienst Düsseldorfer Ärzte e. V. emergency service is organised by Düsseldorf-based doctors.

Bring the following documents with you:

- Health insurance card
- Medication plan
- Allergy information
- Vaccination record

Opening times

Mon, Tue, Thu	8pm–11pm
Wed	2pm–11pm
Fri	5pm–11pm
Sat, Sun, public holidays	8am–11pm

Germany-wide non-emergency medical hotline

Phone 0049 116 117

Sign language interpreters

Stadtverband der Gehörlosen [deaf association]

Himmelgeister Straße 107 h
40225 Düsseldorf
Fax 0049 211 330 259
info@gl-duesseldorf.de

In cooperation with the city of Düsseldorf, the municipal deaf association offers free sign language interpreting for events. This includes, for example, public meetings of political bodies, exhibition openings or guided tours of museums.

Minimum of five deaf people per event.

115 service with sign language option

People who are deaf or hard of hearing can call the Germany-wide telephone number 115 in a video call and use sign language to obtain information and assistance from authorities at local, state or federal level.

Information

115@bmi.bund.de
www.115.de

Office hours

Mon–Fri 8am–6pm

Transport services/ taxis

Mobilis

Phone 0049 211 600 2 600 2
Mon–Fri 6.30am–6pm
Sat 6.30am–1.30pm

info@mobilis-gmbh.de
www.mobilis-gmbh.de

Wheelchair and stretcher
transport, prices on request

KBB Krankenbeförderung

Phone 0049 211 71 18 71
Mon–Fri 6.30am–6pm
Sat 6.30am–1.30pm

info@kbb-duesseldorf.de
www.kbb-duesseldorf.de

Wheelchair and stretcher
transport, prices on request

Wessels

Phone 0049 211 50 30 90
Mon–Fri 8am–8pm
taxiwessels@t-online.de

Late-night transport by arrange-
ment, wheelchair and stretcher
transport, prices on request

Taxi Düsseldorf

Phone 0049 211 33 333 or
Phone 0049 211 99 999
www.taxi-duesseldorf.com

Open 24/7. Wheelchair transport.
Please phone or fax us with your
exact requirements. Four vehicles
with ramps also available. Please
book in advance or call us as soon
as you can.

Rhein-Taxi

Phone 0049 0211 21 21 21
info@rhein-taxi.de
www.rhein-taxi.de

Information from the city of Düsseldorf for people with disabilities

The city's website contains lots
of helpful information on a wide
range of topics relating to life in
Düsseldorf. An entire section is
aimed specifically at people with
disabilities and their friends and
family.

Disabilities coordinator for Düsseldorf

Phone 0049 211 89 91
behindertenkoordination@
duesseldorf.de

Düsseldorf

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Published by:

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Benrather Straße 9
40213 Düsseldorf
Phone 0049 211 17 202-0
info@visitduesseldorf.de
www.visitduesseldorf.de

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Maps

Vermessungs- und Katasteramt der Landeshauptstadt Düsseldorf (Düsseldorf Land Registry Office)

All information is subject to change without notice. 6/2023

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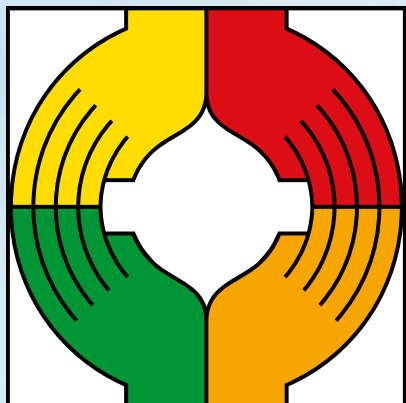


www.rheinbahn.de/schnellnetz



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